FINANCIAL STATEMENTS

31 December 2016

# Trust International Insurance Company (Cyprus) Limited FINANCIAL STATEMENTS for the year ended 31 December 2016

Contents	Page
General Information	3
A message from the Chairman	4-5
A message from the Chief Executive Officer	6-7
Management Report	8-14
Independent Auditors' Report	15-16
Income Statement	17
Statement of Comprehensive Income	18
Statement of Financial Position	19
Statement of Changes in Equity	20
Statement of Cash Flows	21
Notes to the Financial Statements	22-63
Additional information	64

# GENERAL INFORMATION

#### **Board of Directors**

Frixos Savvides – Chairman Kamel Abu Nahl – Deputy Chairman Mehran Eftekhar Chris Georghiades Stavros Stavrou Kyriakos Kazamias Christos Christodoulou

#### **Chief Executive Officer**

Christos Christodoulou

# **Secretary**

Cyproservus Co. Limited

# **Registered Office**

284 Archbishop Makarios III Avenue Fortuna Court Block B, 2<sup>nd</sup> floor 3015 Limassol, Cyprus

# **Legal Advisors**

Chrysses Demetriades & Co. Llc

# **Independent Auditors**

PricewaterhouseCoopers Limited Chartered Accountants Nicosia

# A MESSAGE FROM THE CHAIRMAN

Trust International Insurance Company (Cyprus) Ltd has experienced another successful year. It gives me a great pleasure in reporting these results and achievements of the Company for the year 2016, by which we gain financial and business strength to invest in future growth.

In implementing our vision and strategy we rely and thank our Holding Company "Nest Investments (Holdings) Ltd", Board members, organization leaders, employees and associates as they serve our customers and shareholders. Our Vision 'To lead through innovation and service excellence' is very challenging and motivating at the same time; it involves tireless efforts of self-improvement and vigilant managing of the Company's resources.

#### **Economy**

Cyprus is on its way to recover from the recession. For the year 2016 a growth of about 2.8% is expected. Cyprus has managed to perform better than TROIKA had expected. Borrowing from the markets signified the confidence of the markets to our economy. At the same time, authorities are pressing ahead with plans to privatize state-owned assets to boost the public finances and growth.

There are still some downside risks to the growth projections that are associated with the following:

- > The high levels of non- performing loans pose major risks to the stability of the banking system and to the outlook for the economy.
- > Delays in the implementation of structural reforms agreed in the economic adjustment program (e.g. public administration, privatizations, health system)

Cyprus Insurance Premiums are still about 4% of GDP while in developed European States it is twice as much. As Cyprus is moving closer to Europe these numbers show the potential for growth. This potential will be enhanced if a solution to the Cyprus problem is achieved and /or oil and gas production is materialized.

#### **Financial results**

The Company's net earned premiums from continuing operations rose to &21.796.739 compared to &21.150.017 in 2015, representing an increase of 14% from last year. The net profit for the year from continuing operations was &2.1253, which is &2.145.976 lower than last year's profit of &3.697.229. The reason for the difference relates mainly to a non-recurring profit from sale of investments recorded in 2015, which has increased the prior year results. If the non-recurring profit from sale of investments is excluded from 2015 profit, it reduces to &2.688 compared to &2.1253 for 2016.

#### **Solvency II**

The Company has invested time and effort to prepare for Solvency II and has been successful in building the skills, knowledge and tools necessary to address the requirements that a general insurer must comply with under Solvency II (SII). The governance system of the company has been SII compliant since the early stages of the Company. More technical requirements such as Pillar I and Pillar II exercises have been duly addressed and the ORSA exercise is a very valuable tool to the Board. The Solvency Coverage Ratio (SCR) of the Company is at the level set by the Board to reflect the Company's desire for growth and risk appetite with respect to its investment strategy. We project future solvency positions and define our strategies for the future taking into consideration these projections and our overall plans for growth and profitability. We have initiated our investments reallocation strategy in the latter part of 2016 and through the formation of an Investment Committee we plan to remain on top of things related to investments, their risk profile and ensuing concentrations in light of our well defined risk appetite concerning the target SCR under a normal as well as stress scenarios.

# A MESSAGE FROM THE CHAIRMAN (continued)

### **Corporate Governance**

Since the initiation of our operations, the Company applies strong governance and transparent reporting through established Board Committees, which have oversight responsibility over the internal functions of Compliance, Risk, Audit and Actuarial. Corporate Governance practices were enriched and enhanced through risk based Internal Audits that cover all areas of operations and Company locations. The implementation of the corporate governance and practices of risk assessment has contributed significantly to the company's growth and success.

#### **Future Outlook**

We anticipate that our Company is going to be the best alternative option for both Retail and Corporate clients. We are part of an international group carrying Insurance, Reinsurance, Broking, Real Estate, Banking and other licensed services. We have the full support of the parent in all respect and our Group Companies will continue to provide all the support we need to achieve our goals.

The Board and the Executive team have been following an action plan to safeguard the Company from the anticipated indirect threats, such as increased credit risk and fraudulent claims. At the same time due to the Company's risk processes which have been adopted from inception, we are set up and ready to deal effectively with a number of possible scenarios. Furthermore, our high solvency ratio allows the Company to continue pursuing its ambitious plans in expanding the business.

Innovations are fueling our growth and help us to appeal to the next generation of customer and retain our already loyal customers with the security and the experience we provide to them.

We strongly believe that Trust International Insurance Company (Cyprus) Ltd is poised for growth and future success. Building on our strong performance of 2016, the Company remains focused towards increasing its market share and creating a balanced portfolio that will allow for even better underwriting results and higher profitability.

We are ready to manage both the opportunities and the challenges ahead. The Company is committed to building a brighter future for us all.

I warmly thank my fellow board members, the executive team and the staff and the Company's brokers clients and associates, for the excellent performance throughout the year.

Frixos Savvides —

# A MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

I am pleased to report that the year of 2016 was another year of achievement for Trust International Insurance Company (Cyprus) Ltd. We started the year as a strong and stable company and managed to grow significantly by 12% our gross written premium. Our financial results, summarized in this report were satisfactory, but what's more, we earned recognition for our achievements and market penetration.

## **Our Company**

Trust International Insurance Company (Cyprus) Ltd, established in 1990, is a member of the Nest Investments (Holdings) Ltd Group (the Nest Group). Since carrying out its direct insurance operations from August 2009 under a new management and structure, the Company has been the fastest-growing Insurance entity based in Cyprus.

The Company has marked a growth of 12% comparing to 2015, achieving its ambitious budget plans. Our Company offers a wide range of insurance products to cover personal lines, commercial and industrial risks. We employ 99 dedicated staff and managers and our sales force is comprised of 185 experienced Brokers.

During 2016 the Company enhanced its corporate governance processes by upgrading its procedure manuals, automating its operating systems and upgrading its ERM procedures. Throughout the year we have also continued investing in technology; we have enhanced the Business Intelligence system for transparency and reliability and timely decision-making. Furthermore, we have implemented a Customer Relationship Management (CRM) system in order to improve service quality, and we have also implemented a Governance Risk and Compliance (GRC) Software to monitor and assess the risks that the different departments of the Company are facing. During the year the Company has commenced the preparations for implementing a new Finance system and a new Insurance system, which are planned to be in force in 2017 and 2018 respectively. We have also continued investing in our human resources by implementing the competencies gained from our Investors in People accreditation.

### **Solvency II**

Solvency II is the updated set of regulatory requirements for insurance companies which operate in the European Union, and establishes a revised set of market consistent EU-wide capital requirements and risk management standards effective from 1 January 2016. The Company has followed an action plan, in cooperation with the Group Actuarial and Risk Department, in order to be prepared for Solvency II. The Company maintains a robust solvency ratio under the new regime, both under normal conditions and under stress test scenarios, which will enable the Company to attract quality business and maintain its leading position in the Cyprus insurance market.

#### **Our Competitive Advantage**

Through Corporate Services, the Holding company provides the necessary tools to support our requirements. Our shareholders' financial strength and Insurance knowhow in combination with the Company's strong financial position and our highly motivated team of professional staff, supports the Company's ambitious vision: **to be a leading Insurance Company** in Cyprus. As a company we aim to provide high quality and highly reliable products and services to customers through the implementation of our key strategies:

Financial Stability: Work within the prevalent regulatory financial framework by securing the necessary capital requirements from the shareholder, in order to maintain a Solvency ratio that will render the Company the "Insurer of choice".

# A MESSAGE FROM THE CHIEF EXECUTIVE OFFICER (continued)

- ➤ **Leadership position**: Maintain our leading position of "Top 5" in the Cyprus insurance market in terms of quality written business whilst maintaining a net combined ratio better than the industry.
- > Stable business model: Significantly enhance the quality of our business portfolio in terms of higher percentage of corporate and direct business, writing business with carefully selected clients and brokers and shift to a more balanced portfolio.
- ➤ Innovation and market segmentation: Develop a new range of specialized products and services to address specific market segments that will co-exist alongside the traditional general products and services.
- **Evaluate new target markets:** Seek to expand the target market outside the confines of the Republic of Cyprus based on well-researched regions and justified feasibility studies.
- ➤ **Human Resources:** Achieve employee engagement for operational excellence, work force effectiveness, develop future leaders and capitalise on their ability to create professional relations.
- ➤ **Technology:** Through technology upgrades of the production systems to increase the effectiveness of the Business Intelligence (for MIS) and customer service through the CRM system; for accurate efficient and low administration cost operational excellence.

#### **Building on our Strengths**

The Company for the past six years has managed to establish itself as an Insurance Leader; a Company that is:

- Financially sound and strong with the backing of an even stronger and well-established Group, Nest Investments (Holdings) Ltd, with Insurance know-how and expertise.
- > Dynamic and with high professional standards.
- Always providing excellent service, aiming to meet customers' expectations and is focusing on speedy settlement of claims.
- > Sophisticated processes to support our vision and mission.

The above give us the confidence to continue pursuing our ambitious goals for 2017 and for the subsequent years.

In closing, I would like to express my sincere gratitude to our Holding Company and the Directors for their devotion and commitment to the success of the Company, their constant contribution and availability to immediately deal with all issues arising; to Nest Investments (Holdings) Ltd that have greatly assisted the Company to build its strategies together with systems and practices, that now, at this time of need, differentiates our Company from the competition; to all staff members for their commitment and passion towards achieving our goals and finally to our clients and brokers for their loyalty.

Based on these synergies, our strong foundation and goals as well as our willingness to go above and beyond, we will continue our path towards a greater future.

Christos Christodoulou Chief Executive Officer

#### MANAGEMENT REPORT

The Board of Directors s presents its report together with the audited financial statements of the Company for the year ended 31 December 2016.

#### Principal activities and nature of operations of the Company

Trust International Insurance Company (Cyprus) Limited (the "Company", "Trust") is a limited liability company incorporated in Cyprus on 5 December 1990 in accordance with the provisions of the Cyprus Companies Law Cap.113. The principal activities of the Company, which are unchanged from last year, are carrying out insurance/ reinsurance business. On 31 December 2015 the business of the Company's branch in Jordan, was assigned to another Group Company while the remaining assets and liabilities were distributed as a dividend to the Company's parent.

## Review of developments, position and performance of the Company's business

The Company's gross written premium from the continuing operations was €26.480.033 in 2016 compared to €23.613.947 in 2015 (note 3).

Gross incurred claims from the continuing operations increased from €13.325.859 in 2015 to €14.012.816 in 2016 whereas Net incurred claims increased from €11.296.880 in 2015 to €12.635.385 in 2016. The Gross Loss Ratio (Gross Incurred Claims to Gross Earned Premium) was 54% in 2016 compared to 59% in 2015 and the Net Loss Ratio (Net Incurred Claims to Net Earned Premium) was 58% in 2016 comparing to 59% in 2015.

The net profit for the year from the continuing operations is  $\[ \in \]$  951.253 as compared to  $\[ \in \]$  3.697.229 for 2015. The main reason for the decrease in the profit is the decrease in the profit from the sale of investments, the increase in net claims incurred and net commissions and administrative expenses, whereas on the other hand there has been an increase in net earned premium. The return on equity for 2016 is 5% and 18% for 2015 (including the discontinued operations).

The Company's net technical reserves from the continuing operations stand at €22.793.417 as at 31 December 2016 as compared to €19.124.828 as at 31 December 2015. Included in the reserves is a Claims handling expense reserve of €473.900 (2015: €272.625) and Net IBNR/IBNER reserves of €2.478.950 (2015: €1.880.750).

The Bank and Cash balances decreased slightly to €14.391.349 as at 31 December 2016 from €14.417.239 as at 31 December 2015 as the Company implemented an investment strategy, therefore the investments increased to €8.021.476 from €2.621.759 as at 31 December 2015.

Shareholders' equity amounts to &21.093.899 as at 31 December 2016 comparing to &20.080.301 as at 31 December 2015. The movement which is shown in the Statement of changes in equity, is mainly affected by the net profit for the year.

According to the latest official statistics of the Insurance Association of Cyprus, the Company retains a share of 7,63% of the Cypriot general insurance market sector (2015: 6,66%) and ranked fourth between the general business insurance companies excluding medical premiums written by life insurance companies.

The financial position, development and performance of the Company as presented in these financial statements are considered satisfactory.

# Principal risks and uncertainties

The principal risks and uncertainties faced by the Company are disclosed in Notes 1, 2, 22 and 23 of the financial statements.

MANAGEMENT REPORT (continued)

#### **Principal risks and uncertainties** (continued)

Following a long and relatively deep economic recession, the Cyprus economy began to record positive growth in 2015 which accelerated during 2016. The restrictive measures and capital controls which were in place since March 2013 were lifted in April 2015 and on the back of the strength of the economy's performance and the strong implementation of required measures and reforms, Cyprus exited its economic adjustment programme in March 2016. In recognition of the progress achieved on the fiscal front and the economic recovery, as well as the enactment of the foreclosure and insolvency framework, the international credit rating agencies have proceeded with a number of upgrades of the credit ratings for the Cypriot sovereign, and although the rating continues to be "non-investment grade", the Cyprus government has regained access to the capital markets. The outlook for the Cyprus economy over the medium term remains positive, however, there are downside risks to the growth projections emanating from the high levels of non performing exposures, uncertainties in the property markets, as well as potential deterioration in the external environment for Cyprus, including continuation of the recession in Russia in conditions of protracted declines in oil prices; weaker than expected growth in the euro area as a result of worsening global economic conditions; slower growth in the UK with a weakening of the pound as a result of uncertainty regarding the result of the Brexit referendum; and political uncertainty in Europe in view of Brexit and the refugee crisis.

This operating environment may have a significant impact on the Company's operations and financial position. Management is taking necessary measures to ensure sustainability of the Company's operations. However, the future effects of the current economic situation are difficult to predict and management's current expectations and estimates could differ from actual results.

#### Use of financial instruments by the Company

The Company's activities expose it to a variety of financial risks: market risk (including foreign exchange risk, fair value interest rate risk, cash flow interest rate risk and price risk), credit risk and liquidity risk.

The Company's risk management programme is described in the Board of Directors section below.

#### Foreign exchange risk

The Company is exposed to foreign exchange risk arising from its reinsurance treaties with respect to the US dollar. As at 31 December 2016, the Company's exposure to US Dollar amounted to €5.729.866. The Company is not applying any hedge accounting for foreign exchange risk. Management monitors the exchange rate fluctuations on a continuous basis and acts accordingly.

#### Price risk

The Company is exposed to equity securities and debt instruments price risk because of investments held by the Company and classified on the balance sheet either as available-for-sale or at fair value through profit or loss. The Company is not exposed to commodity price risk. To manage its price risk arising from investments in equity securities and debt instruments, the Company diversifies its portfolio. Diversification of the portfolio is done in accordance with the limits set by the Company's Board of Directors.

The Company's investments as at 31 December 2016 include equity securities which are publicly traded in European Stock Exchanges amounting to  $\[ \in \]$ 428.711, listed bonds amounting to  $\[ \in \]$ 6.577.340 and unlisted structured products of  $\[ \in \]$ 6.1015.425. The Company does not apply any hedge accounting for price risk.

# Cash flow interest rate risk

The Company's interest rate risk arises from interest-bearing assets and long-term borrowings. Interest-bearing assets and borrowings at variable rates expose the Company to cash flow interest rate risk.

# MANAGEMENT REPORT (continued)

#### Cash flow interest rate risk (continued)

At 31 December 2016, the Company's asset and liabilities which bore variable interest rates amounted to €5.507.821 and €1.089.376 respectively. The Company's management monitors the interest rate fluctuations on a continuous basis and acts accordingly. The Company does not apply hedge accounting for cash flow interest rate risk.

#### Credit risk

Credit risk arises from deposits with banks and financial institutions, debt instruments, reinsurers' assets as well as credit exposures to agents and clients, including outstanding receivables and committed transactions.

For debt instruments the credit ratings of the issuers are reviewed and the limits set by the Board of Directors are observed. Reinsurers are selected according to minimum credit ratings and banks of a minimum rating are also selected, if an independent rating is available. For agents and clients where an independent rating is not available, management assesses the credit quality of the agent or client, taking into account its financial position, past experience and other factors. Individual credit terms are set based on the credit quality of the customer. The management has provided for expected losses from non-performance by these counterparties.

The Company's credit risk arises from premiums receivable amounting to  $\[Epsilon]$  7.884.556, receivables from related parties amounting to  $\[Epsilon]$  4.067.904, reinsurers assets amounting to  $\[Epsilon]$  4.033.526, bank balances amounting to  $\[Epsilon]$  4.104.783 and debt securities amounting to  $\[Epsilon]$  7.592.765. As of 31 December 2016, premiums receivable of  $\[Epsilon]$  4.016 (2015:  $\[Epsilon]$  8.18.959) were impaired and provided for. The amount of the provision was  $\[Epsilon]$  3.1 December 2016 (2015:  $\[Epsilon]$  5.297.465). The individually impaired receivables mainly relate to agents and corporate clients, which are in an unexpectedly difficult economic situation. It was assessed that a portion of the receivables is expected to be recovered.

#### Liquidity risk

Management monitors the current liquidity position of the Company based on expected cash flows and expected revenue receipts. On a long-term basis, liquidity risk is defined based on the expected future cash flows at the time of entering into new credit facilities or leases and based on budgeted forecasts. Management believes that it is successful in managing the Company's liquidity risk.

# **Future developments of the Company**

The Board of Directors does not expect any significant changes or developments in the operations, financial position and performance of the Company in the foreseeable future.

#### Results

The Company's results for the year are set out on pages 17 and 18.

#### **Dividends**

As at 31 December 2015 the Company declared and fully paid an interim dividend of  $\\\in$ 15.067.603 to its sole shareholder Nest Investments (Holdings) Ltd. The dividend was paid by distributing the remaining assets and liabilities of its Jordan branch following the transfer of its operations to a related party. The Board of Directors, following consideration of the availability of profits for distribution as well as the liquidity position of the Company, recommends the payment of a dividend of maximum 7% on the Company's paid up share capital, subject to review of the effect on its solvency position (2015: epsilon0,91 per share).

MANAGEMENT REPORT (continued)

#### **Share capital**

On 10 May 2016 a resolution was passed for the issue and allotment of €1.040.385 divided into 1.040.385 shares of €1 each to the Sole Shareholder Nest Investments (Holdings) Ltd, to convert the equity contribution from the parent company into share capital.

#### **Board of Directors**

The members of the Board of Directors at 31 December 2016 and at the date of this report are shown in the table below. All of them were members of the Board throughout the year 2016. There were no significant changes in the assignment of responsibilities and remuneration of the Board of Directors.

The Board of Directors consists of three distinct groups namely Shareholder Representatives, Executive Directors and Non-Executive Directors. The Board's role is to set the overall strategic direction, approve business plans and monitor the overall performance of the business against the approved plans, within a compliant framework of corporate governance and ethical principles.

During 2016 the Board of Directors held five meetings and on three occasions the meeting was preceded by a meeting of the Nomination & Remuneration Committee (N&RC), Audit Committee (AC) and Risk Committee (RC).

#### **Board Composition**

Name	Position	Committee Role
Frixos Savvides	Chairman	N&RC Committee - Chairman
		Investment Committee - Chairman
Kamel Abu Nahl	Deputy Chairman	N&RC Committee - Member
Mehran Eftekhar	Group Finance and Corporate	N&RC Committee – Member
	Services Director, Director	Investment Committee - Member
Chris Georghiades	Director	Audit Committee - Member
		Risk Committee - Chairman
Stavros Stavrou	Director	Audit Committee - Chairman
		Risk Committee - Member
		Investment Committee - Member
Kyriakos Kazamias	Director	Audit Committee - Member
		Risk Committee - Member
Christos	Chief Executive Officer, Director	Investment Committee - Member
Christodoulou		

#### Frixos Savvides – Chairman

Mr. Frixos Savvides a Chartered Accountant is a Fellow of the Institute of Chartered Accountants of England and Wales. He was the founder of the audit firm PKF Savvides and Partners in Cyprus and held the position of Managing Partner until 1999 when he became Minister of Health of the Republic of Cyprus. He held this office until 2003. Mr. Savvides is currently a senior independent business consultant and holds several Board positions.

#### Kamel Abu Nahl – Deputy Chairman

Mr. Kamel Abu Nahl's work experience include Trust International Insurance Co. as an Assistant Underwriter, Brockbank (Lloyds) Syndicate (London) as an Underwriter, Property Underwriter for Trust International Insurance Co. He is currently the Chairman for Trust International Insurance & Reinsurance Company B.S.C (C) Trust Re as well as the Chairman and CEO of Trust Holdings Ltd.

#### Mehran Eftekhar - Group Finance and Corporate Services Director, Director

Mr. Mehran Eftekhar is a Fellow Member of the Institute of Chartered Accountants in England and Wales (ICAEW) as well as a Chartered Director and Fellow member with the UK Institute of Directors. He has over 40 years of experience in the private sector of finance and corporate services. He serves as a non-executive Director of a number of Group companies. He is also Group Finance and Corporate Services Director in the parent company.

# MANAGEMENT REPORT (continued)

#### **Board of Directors** (continued)

#### Chris Georghiades - Director

Mr. Chris Georghiades has an extensive experience of corporate and commercial legal matters, particularly in relation to business acquisitions and corporate reorganizations, joint ventures, shareholder disputes, insolvency, banking and taxation. He also advises on construction law, sports law, aviation law and administrative law. He is an LLB graduate of Athens University and an LLM graduate of King's College of London.

#### Stavros Stavrou - Director

Mr. Stavrou, a Chartered Accountant, is a Fellow of the Institute of Chartered Accountants in England and Wales and a member of the Chartered Institute of Internal Auditors. His work experience includes the positions of Group Finance and Administration Director of Holborn Investment Company Ltd and Managing Director in Oilinvest (Netherlands) BV Group of Companies. He is the Chairman and one of the founder shareholders of Oceanfleet Shipping Ltd. During his career he has served as a Director at a number of Companies, private and public.

#### Kyriakos Kazamias - Director

Mr. Kyriakos Kazamias is an MSc. graduate of Berlin Hochschule fur Okomomie (High School of Economics). He served as Chief Executive Officer of Limassol Cooperative Savings. For ten years he has been a member of the Parliamentary Committee of Finance and Budget. During the period 2004-2010 he was Member of the European Court of Auditors in Luxembourg. His contribution to the Cypriot economy has played an important role since he was the Minister of Finance.

#### Christos Christodoulou - Chief Executive Officer, Director

Mr. Christos Christodoulou holds an HND, BSc and an MSc in Mechanical Engineering (Computer Controls). He is a Chartered Director with the UK Institute of Directors. He has an extensive experience in corporate Management and Sales. He has been serving the insurance industry for more than twenty years, both in General Business and Life Operations from the positions of Sales Manager, and later on as General Manager and Executive Director.

#### **Board Committees**

The Board delegates certain responsibilities to committees. Any such committee must keep the Board apprised on a timely basis of actions and determinations.

The committees that have been successfully formed by the Board of Directors, aim to provide support and effective control of the Company, and are as follows:

#### Audit Committee:

- Stavros Stavrou Chairman
- Chris Georgiades
- Kyriakos Kazamias

Secretary: Evi Kazamia

The Audit Committee assists the Board in fulfilling its oversight responsibilities for the financial reporting process, the system of internal control and the audit.

#### Nomination and Remuneration Committee:

- Frixos Savvides Chairman
- Mehran Efthekhar
- Kamel Abu Nahl

Secretary: Mufid Sukkar

# MANAGEMENT REPORT (continued)

#### **Board of Directors** (continued)

The N & R Committee's primary functions are to assess and evaluate board members and their remuneration framework, review Board succession plans, make recommendations to the Board on executive remuneration and incentive policies, and to review senior management remuneration packages, recruitment, retention and termination policies, incentive schemes and pension arrangements.

#### Risk Committee:

- Chris Georgiades Chairman
- Stavros Stavrou
- Kyriakos Kazamias

Secretary: Elena Pantzopoulou

The Risk Committee assists the board in fulfilling its oversight responsibilities for the identification, analysis, assessment and management of all the risks which the Company faces in its operation and which may impact upon the assets and liabilities of the Company; in particular (without limitation) to assist in identifying those risks which may at first seem unlikely or even remote.

The Committee also monitors the compliance and anti-money laundering processes with the laws and regulations as well as the code of conduct.

#### Investment Committee:

- Frixos Savvides Chairman
- · Mehran Eftekhar
- Stavros Stavrou
- Christos Christodoulou
- Christos Patsalides

Secretary: Elena Pantzopoulou

The Investment Committee is a functional Committee, which assists the Board to formulate an investment policy and to implement and monitor an investment strategy.

#### Roles of Chairman and Chief Executive Officer

The Company follows a policy of segregating the roles of the Chairman of the Board and the Chief Executive Officer (CEO).

The Chairman of the Board is responsible for leading and ensuring the effectiveness of the Board and conduct of its meetings.

The CEO is responsible for the executive leadership and operational management of the Company. The CEO is accountable to the Board for the development, recommendation of strategies, policies and the framework of controls.

#### **Corporate Governance**

We have introduced the appropriate corporate governance practices from the inception and have therefore established a Board of Directors and the relevant Board Committees which serve as a useful tool in the oversight of the Company. Trust Cyprus follows those rules and regulations in order to direct and manage our business effectively, in compliance with all the relevant local and international business laws that apply.

The Board Committees comprise of a fully functioning Risk Committee, Audit Committee and Nomination and Remuneration Committee suitably staffed by non-executive Directors having the appropriate background and experience and following their respective fully approved Charters of operation.

# MANAGEMENT REPORT (continued)

#### **Board of Directors** (continued)

#### Risk Management

- Monitoring the overall level of risk assumed by the Company, analyzing risk in both a quantitative and qualitative manner, reviewing application effectiveness, monitoring the progress of critical actions agreed by the business and providing assurance;
- ➤ Preparing and presenting regular risk and control reports to the Company's Executive Management, and Committees (Risk Committee, Audit Committee etc).
- ➤ Developing the Company's control environment (i.e. policy framework, delegations of authority) and assisting areas of the business to determine and implement specific risk controls.
- > Train staff, senior management on all aspects of risk management application and development of a risk culture through raising awareness of risk across the organization.

#### **Internal Audit**

The risk based Internal Audit services were provided through the Nest Group Corporate Services until April 2015, when a full time Internal Auditor was recruited by the Company, in order to set up its own Internal Audit Department.

All the reports of the Internal Audit are presented to the Audit Committee where they are discussed and approved.

#### **Events after the balance sheet date**

There were no material post balance sheet events, which have a bearing on the understanding of the financial statements.

#### **Branches**

The Company did not operate through any branches during the year.

## **Independent Auditors**

The Independent auditors, Pricewaterhouse Coopers Limited, have expressed their willingness to continue in office. A resolution giving authority to the Board of Directors to fix their remuneration will be proposed at the Annual General Meeting.

BY ORDER OF THE BOARD

Cyproservus Co. Limited

Secretary
Nicosia
14 March 2017



# **Independent Auditor's Report**

## To the Members of Trust International Insurance Company (Cyprus) Limited

#### Report on the Audit of the Financial Statements

#### **Opinion**

We have audited the financial statements of Trust International Insurance Company (Cyprus) Limited (the "Company"), which are presented in pages 17 to 63 and comprise the statement of financial position as at 31 December 2016, and the statements of income, comprehensive income, changes in equity and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Company as at 31 December 2016, and of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union and the requirements of the Cyprus Companies Law, Cap. 113.

# **Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Company in accordance with the *International Ethics Standards Board for Accountants'* Code of Ethics for Professional Accountants (IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in Cyprus, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Other information

The Board of Directors is responsible for the other information. The other information comprises the information included in the Message from the Chairman, the Message from the Chief Executive Officer, the Management Report and the Additional Information but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### Responsibilities of the Board of Directors for the Financial Statements

The Board of Directors is responsible for the preparation of financial statements that give a true and fair view in accordance with International Financial Reporting Standards as adopted by the European Union and the requirements of the Cyprus Companies Law, Cap. 113, and for such internal control as the Board of Directors determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Directors either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

The Board of Directors is responsible for overseeing the Company's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design
and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to
provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for
one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the
override of internal control.

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# Auditor's Responsibilities for the Audit of the Financial Statements (continued)

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate
  in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal
  control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board of Directors.
- Conclude on the appropriateness of the Board of Directors' use of the going concern basis of accounting and, based on
  the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant
  doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are
  required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such
  disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the
  date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going
  concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves a true and fair view.

We communicate with the Board of Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

## **Report on Other Legal Requirements**

Pursuant to the additional requirements of the Auditors and Statutory Audits of Annual and Consolidated Accounts Laws of 2009 to 2016, we report the following:

- We have obtained all the information and explanations we considered necessary for the purposes of our audit.
- In our opinion, proper books of account have been kept by the Company, so far as appears from our examination of these books.
- The Company's financial statements are in agreement with the books of account.
- In our opinion and to the best of our information and according to the explanations given to us, the financial statements give the information required by the Cyprus Companies Law, Cap. 113, in the manner so required.
- In our opinion, the management report has been prepared in accordance with the requirements of the Cyprus Companies Law, Cap. 113, and the information given is consistent with the financial statements.
- In our opinion, and in the light of the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified material misstatements in the management report.

#### **Other Matters**

Comparative figures

The financial statements of the Company for the year ended 31 December 2015 were audited by another auditor who expressed an unmodified opinion on those financial statements on 16 March 2016.

Auditor's responsibility

This report, including the opinion, has been prepared for and only for the Company's members as a body in accordance with Section 34 of the Auditors and Statutory Audits of Annual and Consolidated Accounts Laws of 2009 to 2016 and for no other purpose. We do not, in giving this opinion, accept or assume responsibility for any other purpose or to any other person to whose knowledge this report may come to.

Androulla S Pittas

Certified Public Accountant and Registered Auditor

for and on behalf of

PricewaterhouseCoopers Limited

Certified Public Accountants and Registered Auditors

Nicosia, 14 March 2017

# Trust International Insurance Company (Cyprus) Limited INCOME STATEMENT

# for the year ended 31 December 2016

	Notes	2016 €	2015 €
Continuing operations Gross earned premiums Reinsurers' share of gross earned premiums	3	25.849.406 (4.052.667)	22.744.402 (3.594.385)
Net earned premiums	3	21.796.739	19.150.017
Fee and commission income Deferred acquisition costs Deferred acquisition income Investment income Other income from insurance operations	3 3	2.850.750 118.909 (14.508) 122.588 67.411	2.638.855 163.486 (61.777) 138.813 31.791
Total revenue from continuing insurance operations		24.941.889	22.061.185
Gross insurance claims paid Reinsurers' share of gross insurance claims	17	(10.276.366)	(9.334.710)
paid Gross change in insurance contracts	17	530.807	572.679
liabilities Reinsurers' share of gross change in insurance	17	(3.736.450)	(3.991.149)
contracts liabilities	17	846.624	1.456.300
Change in provision for unexpired risks reserve Change in provision for claims handling expense	17	5.000	8.573
reserve Commission expense, direct expenses and discounts	17	(201.275) (6.247.390)	(272.625) (5.432.718)
Administrative expenses for insurance operations Finance costs	4	(4.669.135) (132.634)	(4.552.933) (166.125)
Total expenses for continuing insurance operations		(23.880.819)	(21.712.708)
Net revenue from continuing insurance operations Other income Other operating and administrative expenses	5 5	1.061.070 163.814 (211.131)	348.477 3.468.888 (120.136)
Profit from continuing operating activities before	_		2
income tax Income tax	6 6	1.013.753 (62.500)	3.697.229
		951.253	3.697.229
Discontinued operations Profit after tax from discontinued operations	7		1.882.103
Net profit for the year		951.253	5.579.332

# Trust International Insurance Company (Cyprus) Limited STATEMENT OF COMPREHENSIVE INCOME

# for the year ended 31 December 2016

	2016 €	2015 €
Net profit for the year	951.253	5.579.332
Other comprehensive income	751.255	3.377.332
Other comprehensive income to be reclassified in the		
income statement in subsequent periods	102 700	(1.000.515)
Net gains / (losses) on available-for-sale investments	103.500	(1.038.646)
Transfer to the income statement on sale	(111.484)	(2.617.463)
	(7.984)	(3.656.109)
Other comprehensive income not to be reclassified in the		
income statement in subsequent periods		
Revaluation of land and buildings	70.329	
Other comprehensive income / (expense) after tax	62.345	(3.656.109)
Total comprehensive income for the year		
after tax	1.013.598	1.923.223

# Trust International Insurance Company (Cyprus) Limited STATEMENT OF FINANCIAL POSITION

# As at 31 December 2016

		31/12/2016	31/12/2015
	Notes	$\epsilon$	€
ASSETS			
Non-current assets			
Property and equipment	8	6.449.010	6.481.252
Intangible assets	9	411.217	451.579
Investment properties	10	5.568.350	5.554.897
		12.428.577	12.487.728
Current assets			
Available-for-sale investments	11a	6.977.741	2.592.034
Investments at fair value through profit or loss	11b	1.043.735	29.725
Reinsurers' share of insurance contract liabilities	17	4.355.576	3.460.813
Deferred acquisition costs	3	2.244.909	2.126.000
Receivables from related companies	18	1.067.904	3.137.786
Premiums receivable		7.884.556	8.155.197
Other debtors and prepayments	13	1.178.007	712.799
Cash and bank balances	14	14.391.349	14.417.239
	_	39.143.777	34.631.593
TOTAL ASSETS	<del>-</del>	51.572.354	47.119.321
EQUITY AND LIABILITIES			
Equity	1.5	17 (04 245	16 642 060
Share capital	15	17.684.345	16.643.960
Equity contribution from parent	15	(0.221)	1.040.385
Available for sale reserve		(9.221)	(1.237)
Property revaluation reserve		70.329	-
Retained earnings	=	3.348.446	2.397.193
Total equity	_	21.093.899	20.080.301
Non-current liabilities			
Loans and borrowings	20	833.052	1.758.708
	_	833.052	1.758.708
~			
Current liabilities			
Insurance contract liabilities	17	27.148.993	22.585.641
Deferred acquisition income	3	384.617	370.109
Reinsurers' current accounts		88.081	101.316
Other creditors and accrued expenses	19	1.767.388	1.809.432
Loans and borrowings	20	256.324	413.814
	_	29.645.403	25.280.312
TOTAL EQUITY AND LIABILITIES	_	51.572.354	47.119.321

Mehran Eftekhar - Director

- Director/Chief Executive Officer Christos Christodoulou

# **STATEMENT OF CHANGES IN EQUITY** for the year ended 31 December 2016

	Share Capital $\epsilon$	Equity contribution from parent $\epsilon$	Available for sale reserve €	Property $revaluation$ $reserve$	Foreign currency translation reserve $\epsilon$	Retained $\epsilon$ arnings	auotal
1 January 2015	8.223.684	1.040.385	(600.300)	3.701.291	790.355	14.859.621	28.015.036
Profit for the year	-	-	-	-	-	5.579.332	5.579.332
Other comprehensive (expense)/income after tax	-	-	(3.656.109)	(3.701.291)	-	3.701.291	(3.656.109)
Total comprehensive (expense)/income for the year	-	-	(3.656.109)	(3.701.291)	-	9.280.623	1.923.223
-							
Issue of share capital  Redenomination of	6.000.000	-	-	-	-	-	6.000.000
share capital from USD to Euro	2.420.276	-	-	-	-	(2.420.276)	-
Assignment of Jordan Branch business (Note 7)	-	-	4.255.172	-	-	(4.255.172)	-
Dividends paid (Note 7 & 16)	-	-	-	-	(790.355)	(15.067.603)	(15.857.958)
31 December 2015	16.643.960	1.040.385	(1.237)	-	-	2.397.193	20.080.301
Profit for the year	-	-	-	-	-	951.253	951.253
Other comprehensive (expense)/income after tax	-	_	(7.984)	70.329	-	_	62.345
Total comprehensive (expense)/income			(7,094)	70.220		051 252	1.012.500
for the year	<u>-</u>	-	(7.984)	70.329		951.253	1.013.598
Issue of share capital	1.040.385	(1.040.385)	-	-	-	-	-
At 31 December 2016	17.684.345	-	(9.221)	70.329	-	3.348.446	21.093.899

Companies which do not distribute 70% of their profits after tax, as defined by the Special Contribution for the Defence of the Republic Law, by the end of the two years after the end of the year of assessment to which the profits refer, will be deemed to have distributed this amount as dividend. Special contribution for defence will be payable on such deemed dividend to the extent that the shareholders for deemed dividend distribution purposes at the end of the period of two years from the end of the year of assessment to which the profits refer, are Cyprus tax residents. The special contribution for defence rate increased from 15% to 17% in respect of profits of year of assessment 2009 and to 20% in respect of profits of years of assessment 2010 and 2011 and was reduced back to 17% in respect of profits of years of assessment 2012 onwards. The amount of this deemed dividend distribution is reduced by any actual dividend paid out of the profits of the relevant year by the end of the period of two years from the end of the year of assessment to which the profits refer. This special contribution for defence is paid by the Company for the account of the shareholders.

# Trust International Insurance Company (Cyprus) Limited STATEMENT OF CASH FLOWS For the year ended 31 December 2016

	37 .	2016	2015
Cash Flows from operating Activities	Notes	$\epsilon$	$\epsilon$
Net profit before income tax from continuing operations		1.013.753	3.697.229
Net profit before tax from discontinued operations		1.013.733	1.882.103
Adjustments for:			1.002.103
Depreciation of property and equipment and			
amortisation of intangible assets	4	484.139	591.667
(Profit)/ loss on disposal of equipment		(6.725)	1.304
Write offs of property and equipment	8	3.900	-
Profit on sale of available-for-sale investments	5	(94.785)	(3.134.541)
Loss on investments at fair value through		,	,
profit or loss	11	35.991	13.751
Profit on investment properties fair value changes	10	(13.453)	
		1.422.820	3.051.513
Decrease/ (increase) in premium receivable		270.641	(850.121)
Increase in deferred acquisition costs		(118.909)	(163.486)
Increase in deferred acquisition income		14.508	61.777
Increase in other debtors and prepayments		(465.208)	(161.172)
Decrease/ (increase) in balances with related companies		2.069.882	(2.859.978)
Decrease in reinsurers' current accounts		(13.235)	(16.356)
Increase in reinsurers' share of insurance contract			
liabilities		(894.763)	(1.783.234)
Decrease/ (increase) in deposits with banks		1.839.655	(5.122.877)
Increase in insurance contract liabilities		4.563.352	5.124.746
(Decrease)/ increase in other creditors and accrued			
expenses	-	(42.044)	181.074
Cash generated used in operations	<u>-</u>	7.223.879	(5.589.627)
Income tax	-	(62.500)	
Net cash flow generated from/ (used in) operating activities	-	8.584.199	(2.538.114)
Cash flows from investing activities			
Purchase of property and equipment		(146.744)	(1.159.109)
Purchase of computer software and other intangibles		(200.862)	(291.704)
Proceeds from disposal of equipment		9.225	1.858
Proceeds from sale of investments		3.198.771	5.150.157
Purchase of investments		(8.547.678)	(2.593.144)
Cash transferred as a result of discontinued operations	_	<u> </u>	(2.501.529)
Net cash flows used in investing activities	-	(5.687.288)	(1.393.471)
Cash flows from financing activities			
Repayment of borrowings		(1.083.146)	(858.475)
Issue of share capital		-	6.000.000
Net cash flows (used in)/ generated from financing	-		
activities	-	(1.083.146)	5.141.525
Net increase in cash and cash equivalents		1.813.765	1.209.940
Exchange difference		1.013.703	(3.167.336)
Cash and cash equivalents at 1 January		6.270.196	8.227.592
Cash and cash equivalents at 3 December	14	8.083.961	6.270.196
Cash and cash equivalent at 51 December	- · · -	0.003.701	0.270.170

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 1. General information

The financial statements of Trust International Insurance Company (Cyprus) Limited (the "Company") for the year ended 31 December 2016 were authorised for issue in accordance with a resolution of the Board of Directors on 14 March 2017.

#### **Country of incorporation**

The Company was incorporated in Cyprus on 5 December 1990 as a limited liability company in accordance with the provisions of the Cyprus Companies Law, Cap. 113 and is a wholly owned subsidiary of Nest Investments (Holdings) Ltd.

The registered office of the Company is located at 284 Archbishop Makarios III Avenue, Fortuna Court Block B, 2<sup>nd</sup> floor, 3015 Limassol, Cyprus.

# Principal activities

The Company is engaged in the general insurance business in Cyprus and up to 31 December 2015 also carried out, through its branch in Jordan ("ARO"), reinsurance business and provided related consultancy services to other group companies. As at 31 December 2015 the business of the Company's branch in Jordan, was assigned to another Group Company, while its remaining assets and liabilities have been distributed via an interim dividend paid in specie to the Company's parent.

#### **Operating environment of the Company**

Following a long and relatively deep economic recession, the Cyprus economy began to record positive growth in 2015 which accelerated during 2016. The restrictive measures and capital controls which were in place since March 2013 were lifted in April 2015 and on the back of the strength of the economy's performance and the strong implementation of required measures and reforms, Cyprus exited its economic adjustment programme in March 2016. In recognition of the progress achieved on the fiscal front and the economic recovery, as well as the enactment of the foreclosure and insolvency framework, the international credit rating agencies have proceeded with a number of upgrades of the credit ratings for the Cypriot sovereign, and although the rating continues to be "non-investment grade", the Cyprus government has regained access to the capital markets. The outlook for the Cyprus economy over the medium term remains positive, however, there are downside risks to the growth projections emanating from the high levels of non performing exposures, uncertainties in the property markets, as well as potential deterioration in the external environment for Cyprus, including continuation of the recession in Russia in conditions of protracted declines in oil prices; weaker than expected growth in the euro area as a result of worsening global economic conditions; slower growth in the UK with a weakening of the pound as a result of uncertainty regarding the result of the Brexit referendum; and political uncertainty in Europe in view of Brexit and the refugee crisis.

This operating environment may have a significant impact on the Company's operations and financial position. Management is taking necessary measures to ensure sustainability of the Company's operations. However, the future effects of the current economic situation are difficult to predict and management's current expectations and estimates could differ from actual results

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 2.1 Basis of preparation

#### **Statement of compliance**

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union (EU) and in accordance with the requirements of the Cyprus Companies Law, Cap. 113.

The financial statements have been prepared on a historical cost basis, except for own properties, investment properties and investments classified as available-for-sale and at fair value through profit or loss, that have been measured at fair value.

#### Functional and presentation currency of the financial statements

The financial statements are presented in Euro  $(\mathfrak{E})$  and all amounts are rounded to the nearest euro, except where otherwise indicated.

On 31 December 2015, the Company decided to change the presentation currency of the Financial Statements from USD (\$) to Euro (\$), that is the functional currency of the Company's continuing operations (Cyprus). The functional currency for the Company's discontinued operations (branch in Jordan) was the United States Dollar.

#### 2.2 Changes in accounting policies and disclosures

#### 2.2.1 Application of new standards, interpretations and amendments to IFRS

**Adoption of new and revised IFRSs:** During the current year the Company adopted all the new and revised International Financial Reporting Standards (IFRS) that are relevant to its operations and are effective for accounting periods beginning on 1 January 2016. This adoption did not have a material effect on the accounting policies of the Company

#### 2.2.2 Standards and interpretations that are issued but not yet effective

Up to the date of the approval of the financial statements, certain new Standards, Interpretations and Amendments to existing standards have been published that are not yet effective for the current reporting period and which the Company has not early adopted. None of these is expected to have a significant effect on the financial statements of the Company, except the following set out below:

- IFRS 9 "Financial Instruments". IFRS 9 is effective for annual periods beginning on or after 1 January 2018, however the Company is eligible and may utilize the temporary exemption option available for insurance companies and may therefore adopt IFRS9 for the annual period beginning on 1 January 2021 in order for the application of IFRS 9 to coincide with the application of the new accounting standard for insurance contracts that is expected to be issued. Key features of IFRS 9 are:
- i. Financial assets are required to be classified into three measurement categories: those to be measured subsequently at amortised cost, those to be measured subsequently at fair value through other comprehensive income (FVOCI) and those to be measured subsequently at fair value through profit or loss (FVPL).
- ii. Classification for debt instruments is driven by the entity's business model for managing the financial assets and whether the contractual cash flows represent solely payments of principal and interest (SPPI). If a debt instrument is held to collect, it may be carried at amortised cost if it also meets the SPPI requirement. Debt instruments that meet the SPPI requirement that are held in a portfolio where an entity both holds to collect assets' cash flows and sells assets may be classified as FVOCI. Financial assets that do not contain cash flows that are SPPI must be measured at FVPL (for example, derivatives). Embedded derivatives are no longer separated from financial assets but will be included in assessing the SPPI condition.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 2.2 Changes in accounting policies and disclosures (continued)

#### 2.2.2 Standards and interpretations that are issued but not yet effective (continued)

iii. Investments in equity instruments are always measured at fair value. However, management can make an irrevocable election to present changes in fair value in other comprehensive income, provided the instrument is not held for trading. If the equity instrument is held for trading, changes in fair value are presented in profit or loss.

iv. Most of the requirements in IAS 39 for classification and measurement of financial liabilities were carried forward unchanged to IFRS 9. The key change is that an entity will be required to present the effects of changes in own credit risk of financial liabilities designated at fair value through profit or loss in other comprehensive income.

v. IFRS 9 introduces a new model for the recognition of impairment losses – the expected credit losses (ECL) model. There is a 'three stage' approach which is based on the change in credit quality of financial assets since initial recognition. In practice, the new rules mean that entities will have to record an immediate loss equal to the 12-month ECL on initial recognition of financial assets that are not credit impaired (or lifetime ECL for trade receivables). Where there has been a significant increase in credit risk, impairment is measured using lifetime ECL rather than 12-month ECL. The model includes operational simplifications for lease and trade receivables.

vi. Hedge accounting requirements were amended to align accounting more closely with risk management. The standard provides entities with an accounting policy choice between applying the hedge accounting requirements of IFRS 9 and continuing to apply IAS 39 to all hedges because the standard currently does not address accounting for macro hedging

Applying IFRS 9 Financial Instruments with IFRS 4 Insurance Contracts - Amendments to IFRS 4 (issued on 12 September 2016 and effective, depending on the approach, for annual periods beginning on or after 1 January 2018 for entities that choose to apply temporary exemption option, or when the entity first applies IFRS 9 for entities that choose to apply the overlay approach). The amendments address concerns arising from implementing the new financial instruments Standard, IFRS 9, before implementing the replacement Standard that the IASB is developing for IFRS 4. These concerns include temporary volatility in reported results. The amendments introduce two approaches: an overlay approach and a deferral approach. The amended Standard will give all companies that issue insurance contracts the option to recognise in other comprehensive income, rather than profit or loss, the volatility that could arise when IFRS 9 is applied before the new insurance contracts Standard is issued. In addition, the amended Standard will give companies whose activities are predominantly connected with insurance an optional temporary exemption from applying IFRS 9 until 2021. The Company will defer the application of IFRS 9 as disclosed above and will continue to apply the existing financial instruments standard - IAS 39.

• IFRS 15, Revenue from Contracts with Customers (issued on 28 May 2014 and effective for the periods beginning on or after 1 January 2018). The new standard introduces the core principle that revenue must be recognised when the goods or services are transferred to the customer, at the transaction price. Any bundled goods or services that are distinct must be separately recognised, and any discounts or rebates on the contract price must generally be allocated to the separate elements. When the consideration varies for any reason, minimum amounts must be recognised if they are not at significant risk of reversal. Costs incurred to secure contracts with customers have to be capitalised and amortised over the period when the benefits of the contract are consumed.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 2.2 Changes in accounting policies and disclosures (continued)

#### 2.2.2 Standards and interpretations that are issued but not yet effective (continued)

- IFRS 16"Leases" (issued on 13 January 2016 and effective for annual periods beginning on or after 1 January 2019) \*. The new standard sets out the principles for the recognition, measurement, presentation and disclosure of leases. All leases result in the lessee obtaining the right to use an asset at the start of the lease and, if lease payments are made over time, also obtaining financing. Accordingly, IFRS 16 eliminates the classification of leases as either operating leases or finance leases as is required by IAS 17 and, instead, introduces a single lessee accounting model. Lessees will be required to recognise: (a) assets and liabilities for all leases with a term of more than 12 months, unless the underlying asset is of low value; and (b) depreciation of lease assets separately from interest on lease liabilities in the income statement. IFRS 16 substantially carries forward the lessor accounting requirements in IAS 17. Accordingly, a lessor continues to classify its leases as operating leases or finance leases, and to account for those two types of leases differently.
- Amendments to IFRS 15, Revenue from Contracts with Customers (issued on 12 April 2016 and effective for annual periods beginning on or after 1 January 2018). The amendments do not change the underlying principles of the Standard but clarify how those principles should be applied. The amendments clarify how to identify a performance obligation (the promise to transfer a good or a service to a customer) in a contract; how to determine whether a company is a principal (the provider of a good or service) or an agent (responsible for arranging for the good or service to be provided); and how to determine whether the revenue from granting a licence should be recognised at a point in time or over time. In addition to the clarifications, the amendments include two additional reliefs to reduce cost and complexity for a company when it first applies the new Standard.
- Annual Improvements to IFRSs 2014-2016 cycle (issued on 8 December 2016 and effective for annual periods beginning on or after 1 January 2017 for amendments to IFRS 12, and on or after 1 January 2018 for amendments to IFRS 1 and IAS 28)\*. The improvements impact three standards. The amendments clarify the scope of the disclosure requirements in IFRS 12 by specifying that the disclosure requirements in IFRS 12, other than those relating to summarised financial information for subsidiaries, joint ventures and associates, apply to an entity's interests in other entities that are classified as held for sale or discontinued operations in accordance with IFRS 5. IFRS 1 was amended and some of the short-term exemptions from IFRSs in respect of disclosures about financial instruments, employee benefits and investment entities were removed, after those short-term exemptions have served their intended purpose. The amendments to IAS 28 clarify that an entity has an investment-by-investment choice for measuring investees at fair value in accordance with IAS 28 by a venture capital organisation, or a mutual fund, unit trust or similar entities including investment linked insurance funds. Additionally, an entity that is not an investment entity may have an associate or joint venture that is an investment entity. IAS 28 permits such an entity to retain the fair value measurements used by that investment entity, associate or joint venture when applying the equity method. The amendments clarify that this choice is also available on an investment-by-investment basis.

#### • IFRS 9 Financial Instruments – Classification and measurement

The standard is applied for annual periods beginning on or after 1 January 2018 with early adoption permitted. The final phase of IFRS 9 reflects all phases of the financial instruments project and replaces IAS 39 *Financial Instruments: Recognition and Measurement* and all previous versions of IFRS 9. The standard introduces new requirements for classification and measurement, impairment, and hedge accounting. The standard has not yet been endorsed by the EU.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 2.2 Changes in accounting policies and disclosures (continued)

#### 2.2.2 Standards and interpretations that are issued but not yet effective (continued)

#### • IFRS 15 Revenue from Contracts with Customers

The standard is effective for annual periods beginning on or after 1 January 2017. IFRS 15 establishes a five-step model that will apply to revenue earned from a contract with a customer (with limited exceptions), regardless of the type of revenue transaction or the industry. The standard's requirements will also apply to the recognition and measurement of gains and losses on the sale of some non-financial assets that are not an output of the entity's ordinary activities (e.g., sales of property, plant and equipment or intangibles). Extensive disclosures will be required, including disaggregation of total revenue; information about performance obligations; changes in contract asset and liability account balances between periods and key judgments and estimates. The standard has not been yet endorsed by the EU.

The Company is currently assessing the impact of the adoption of the above in its financial statements.

# 2.3 Significant judgments and estimates

The preparation of the financial statements in accordance with IFRS, requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the reporting date. Actual results may vary from these current estimates. These estimates are reviewed periodically, and, as adjustments become necessary, they are reported in the income statement in the periods in which they become known.

The main assumptions and estimates concerning the future on the reporting date that pose a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next year relate to:

#### Going concern

The Company's management has assessed the ability of the Company to continue as a going concern. In making this assessment, the Company's management has also considered the current economic situation in Cyprus and the potential impact this may have on the Company's operating environment and financial position.

The management have a reasonable expectation that the Company has adequate resources to continue in operational existence in the foreseeable future. Thus, they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

#### Insurance business contracts

For the insurance business contracts, estimates are made for the expected ultimate cost of claims reported and for the expected ultimate cost of claims incurred but not vet reported (IBNR) at the reporting date. The estimation of the liability arising from claims on insurance contracts is the most critical accounting estimate made by the Company. The Company reviews every reported claim, and the estimated insurance liability is based on the facts of each claim, on prior years' experience and on other factors that are believed to be reasonable under the circumstances. The Company is liable for all insured events that have been reported during the term period of the contract even if the loss is discovered after the expiration of the contract term. As a result the Company estimates the claims incurred but not reported (IBNR). Given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established. The estimation of IBNR in particular is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Company, where information about the claim event is available. IBNR claims may not be apparent until many years after the event that gave rise to the claims. The total IBNR is split between pure IBNR and IBNER. The Company monitors frequently the IBNR amount and its development and adjusts the amount accordingly. For further details refer to Note 22.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# 2.3 Significant judgments and estimates (continued)

#### Provision for bad and doubtful debts

The Company reviews its trade and other receivables for evidence of their recoverability. Such evidence includes the customer's payment record and the customer's overall financial position. If indications of irrecoverability exist, the recoverable amount is estimated and a respective provision for bad and doubtful debts is made. The amount of the provision is charged through profit or loss. The review of credit risk is continuous and the methodology and assumptions used for estimating the provision are reviewed regularly and adjusted accordingly.

#### Fair value of property and investment properties

The Company's accounting policy for property held for own use requires that it is measured at fair value less accumulated depreciation and impairment losses recognised at the date of revaluation, with changes being recorded in other comprehensive income.

The Company carries its investment properties at fair value with changes in fair value being recognised in the statement of comprehensive income.

Valuations are carried out by qualified valuers by applying valuation models recommended by the International Valuation Standards.

Depending on the nature of the underlying asset and available market information, the determination of the fair value of property may require the use of estimates such as future cash flows from assets and discount rates applicable to those assets. All these estimates are based on local market conditions existing at the reporting date.

In arriving at their estimates of market values as at 31 December 2016, the valuers used their market knowledge and professional judgement and did not rely solely on historical transactional comparables, taking into consideration that there is a greater degree of uncertainty than that which exists in a more active market, in estimating the market values of property.

#### Impairment of available-for-sale -investments

Available-for-sale investments in equity securities are impaired when there has been a significant or prolonged decline in their fair value below cost. In such a case, the total loss previously recognised in equity is recognised in the income statement. The determination of what is significant or prolonged requires judgement by management. The factors which are evaluated include the expected volatility in share prices. In addition, impairment may be appropriate when there is evidence that significant adverse changes have taken place in the technological, market, economic or legal environment in which the investee operates.

Available-for-sale investments in debt securities are impaired when there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the investment and the loss event (or events) has an impact on the estimated future cash flows of the investment. The Company's policy in place requires that a review for potential impairment is carried out. Such impairment review takes into account a number of factors such as the financial condition of the issuer, any breach of contract, the probability that the issuer will enter bankruptcy or other financial reorganisation, which involves a high degree of judgement.

# Impairment of loans and receivables

For loans and receivables category, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future credit losses that have not been incurred) discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced and the amount of the loss is recognised in the profit or loss. If a loan or held-to-maturity investment has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under the contract. As a practical expedient, the Company may measure impairment on the basis of an instrument's fair value using an observable market price.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# 2.3 Significant judgments and estimates (continued)

Income taxes

The Company operates and is therefore subject to taxation in Cyprus. Estimates are required in determining the provision for taxes at the reporting date, and therefore the tax determination is uncertain. Where the final tax is different from the amounts that were initially recorded, such differences will impact the income tax expense, the tax liabilities and deferred tax liabilities of the period in which the final tax is agreed with the tax authorities.

#### 2.4 Change in accounting policy and prior year adjustment

#### 2.4.1 Change in presentation currency from USD to Euro

The financial statements are presented in Euro  $(\mbox{\ensuremath{\mathfrak{E}}})$  and all amounts are rounded to the nearest euro, except where otherwise indicated.

On 31 December 2015, following the assignment of its Jordan Branch business, the Company decided to change the presentation currency of the financial statements from USD (\$) to Euro (\$), that is the functional currency of the Company's continuing operations (Cyprus) in order to better reflect the underlying performance of the Company . The functional currency for the Company's discontinued operations (branch in Jordan) is the United States Dollar.

A change in presentation currency is a change in accounting policy which is accounted for retrospectively. Statutory financial information included in the Company's financial statements for the year ended 31 December 2014 previously reported in USD has been restated into Euro using the procedures outlined below:

- Assets and liabilities denominated in non-Euro currencies were translated into Euro at the closing rates of exchange on the relevant balance sheet date;
- non-Euro income and expenditure were translated at the average monthly rates of exchange for the year.
- the cumulative Available for Sale and translation reserves have been restated on the basis that the Company has always reported in Euro. Share capital, share premium and the other reserves were translated at historic rates prevailing at the dates of the initial transactions

All exchange rates were extracted from the Company's underlying financial records.

#### 2.5 Summary of significant accounting policies

#### 2.5.1 Revenue recognition

Gross premiums

Gross general insurance written premiums comprise the total premiums receivable for the whole period of cover provided by contracts entered into during the accounting period. They are recognised on the date on which the policy commences. Premiums include any adjustments arising in the accounting period for premiums receivable in respect of business written in prior accounting periods. Rebates that form part of the premium rate, such as no-claim rebates, are deducted from the gross premium; others are recognised as an expense. Premiums collected by intermediaries, but not yet received, are assessed based on estimates from underwriting or past experience and are included in premiums written.

Unearned premiums are those proportions of premiums written in a year that relate to periods of risk after the reporting date. Unearned premiums are calculated on a daily pro rata basis. The proportion attributable to subsequent periods is deferred as a provision for unearned premiums.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# **2.5 Summary of significant accounting policies** (continued)

# **2.5.1 Revenue recognition** (continued)

#### Reinsurance premiums

Gross general reinsurance premiums written comprise the total premiums payable for the whole cover provided by contracts entered into the period and are recognised on the date on which the policy incepts. Premiums include any adjustments arising in the accounting period in respect of reinsurance contracts incepting in prior accounting periods.

Unearned reinsurance premiums are those proportions of premiums written in a year that relate to periods of risk after the reporting date. Unearned reinsurance premiums are deferred over the term of the underlying direct insurance policies for risks-attaching contracts and over the term of the reinsurance contract for losses-occurring contracts.

#### Fees and commission income

Insurance contract policyholders are charged for policy administration services and other contract fees. These fees are recognised as revenue over the period in which the related services are performed. If the fees are for services provided in future periods, then they are deferred and recognised over those future periods.

#### Investment income

Interest income is recognised in the income statement as it accrues and is calculated by using the effective interest rate method. Fees and commissions that are an integral part of the effective yield of the financial asset or liability are recognised as an adjustment to the effective interest rate of the instrument. Investment income also includes dividends when the right to receive payment is established.

#### Realised gains and losses

Realised gains and losses recorded in the income statement on investments include gains and losses on financial assets and investment properties. Gains and losses also include the ineffective portion of hedge transactions. Gains and losses on the sale of investments are calculated as the difference between net sales proceeds and the original or amortised cost and are recorded on occurrence of the sale transaction.

#### 2.5.2 Benefits, claims and expenses recognition

#### Gross benefits and claims

General insurance and health claims include all claims occurring during the year, whether reported or not, related internal and external claims handling costs that are directly related to the processing and settlement of claims, a reduction for the value of salvage and other recoveries, and any adjustments to claims outstanding from previous years.

#### Reinsurance claims

Reinsurance claims are recognised when the related gross insurance claim is recognised according to the terms of the relevant contract.

#### Finance cost

Interest paid is recognised in the income statement as it accrues and is calculated by using the effective interest rate method. Accrued interest is included within the carrying value of the interest bearing financial liability.

### 2.5.3 Deferred acquisition costs (DAC) and Deferred acquisition income (DAI)

Those direct and indirect costs incurred during the financial period arising from the writing or renewing of insurance contracts, are deferred to the extent that these costs are recoverable out of future premiums. All other acquisition costs are recognised as an expense when incurred.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### **2.5 Summary of significant accounting policies** (continued)

#### 2.5.3 Deferred acquisition costs (DAC) and Deferred acquisition income (DAI) (continued)

The commission income on reinsurance premiums incurred during the financial period arising from the writing or renewing of insurance contracts, is deferred to the extent that these revenues are recoverable out of future premiums. All other commission income is recognised as a revenue when incurred.

DAC for general insurance and health products are amortised over the period in which the related revenues are earned.

DAI for general insurance products, are recognised over the period in which the related revenues are earned.

Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for by changing the amortisation period and are treated as a change in an accounting estimate.

An impairment review is performed at each reporting date or more frequently when an indication of impairment arises. When the recoverable amount is less than the carrying value, an impairment loss is recognised in the income statement. DAC and DAI are also considered in the liability adequacy test for each reporting period.

DAC and DAI are derecognised when the related contracts are either settled or disposed of.

#### 2.5.4 Insurance contract liabilities (general insurance and healthcare contract liabilities)

Non-life insurance contract liabilities include the outstanding claims provision, the provision for unearned premium, the provision for unexpired risks and the provision for claims handling expense. The outstanding claims provision is based on the estimated ultimate cost of all claims incurred but not settled at the reporting date, whether reported or not, together with related claims handling costs and reduction for the expected value of salvage and other recoveries. Delays can be experienced in the notification and settlement of certain types of claims, therefore, the ultimate cost of these cannot be known with certainty at the reporting date. The liability is calculated at the reporting date using a range of standard actuarial claim projection techniques, based on empirical data and current assumptions that may include a margin for adverse deviation. The liability is not discounted for the time value of money. No provision for equalisation or catastrophe reserves is recognised. The liabilities are derecognised when the obligation to pay a claim expires, is discharged or is cancelled.

The provision for unearned premiums represents that portion of premiums received or receivable that relates to risks that have not yet expired at the reporting date. The provision is recognised when contracts are entered into and premiums are charged, and is brought to account as premium income over the term of the contract in accordance with the pattern of insurance service provided under the contract.

At each reporting date, the Company reviews its unexpired risk and a liability adequacy test is performed in accordance with the relevant guidelines of the Superintendent of Insurance in Cyprus to determine whether there is any overall excess of expected claims and deferred acquisition costs over unearned premiums. This calculation uses current estimates of future contractual cash flows after taking account of the investment return expected to arise on assets relating to the relevant non-life insurance technical provisions. If these estimates show that the carrying amount of the unearned premiums (less related deferred acquisition costs) is inadequate, the deficiency is recognised in the income statement by setting up a provision for unexpired risks.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 2.5.5 Financial assets

#### Initial recognition and measurement

Financial assets within the scope of IAS 39 are classified as financial assets at fair value through profit or loss, loans and receivables or available-for-sale financial assets, as appropriate. The Company determines the classification of its financial assets at initial recognition.

Financial assets are recognised initially at fair value plus, in the case of investments not at fair value through profit or loss, directly attributable transaction costs.

The classification depends on the purpose for which the investments were acquired or originated. Financial assets are classified as at fair value through profit or loss where the Company's documented investment strategy is to manage financial investments on a fair value basis, because the related liabilities are also managed on this basis.

Purchases or sales of financial assets that require delivery of assets within a time frame established by regulation or convention in the marketplace (regular way trades) are recognised on the trade date, i.e., the date that the Company commits to purchase or sell the asset.

#### Subsequent measurement

The subsequent measurement of financial assets depends on their classification as follows:

#### (a) Financial assets at fair value through profit or loss

Financial assets at fair value through profit or loss include financial assets held for trading and those designated upon initial recognition at fair value through profit or loss. Investments typically bought with the intention to sell in the near future are classified as held for trading. For investments designated as at fair value through profit or loss, the following criteria must be met:

- The designation eliminates or significantly reduces the inconsistent treatment that would otherwise arise from measuring the assets or liabilities or recognising gains or losses on a different basis; Or
- The assets and liabilities are part of a group of financial assets, financial liabilities, or both, which are managed and their performance evaluated on a fair value basis, in accordance with a documented risk management or investment strategy.

These investments are initially recorded at fair value. Subsequent to initial recognition, they are remeasured at fair value. Changes in fair value are recorded in the income statement.

## (b) Available-for-sale (AFS) financial investments

AFS investments include equity investments and debt instruments. Equity investments classified as AFS are those that are neither classified as held for trading nor designated at fair value through profit or loss. Debt instruments classified as AFS are non-derivatives that are either designated in this category if they do not have fixed maturities and fixed or determinable payments and management intends to hold them for the medium to long term or not classified in any of the other categories.

After initial measurement, AFS financial investments are subsequently measured at fair value with unrealised gains or losses recognised in other comprehensive income (OCI) and credited in the AFS reserve until the investment is derecognised, at which time the cumulative gain or loss is recognised in other operating income, or the investment is determined to be impaired, when the cumulative loss is reclassified from the AFS reserve to the income statement.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

## 2.5 Summary of significant accounting policies (continued)

#### **2.5.5** Financial assets (continued)

#### (c) Loans and receivables

This category is the most relevant to the Company and includes reinsurers' share of insurance contract liabilities and reinsurers' current accounts, receivables from related companies, premiums receivables, other debtors and cash and bank balances. Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. After initial measurement, such financial assets are subsequently measured at amortised cost using the effective interest rate (EIR) method, less impairment. Amortised cost is calculated by taking into account any discount or premium on acquisition and fees or costs that are an integral part of the EIR. The EIR amortisation is included in finance income in the statement of profit or loss. The losses arising from impairment are recognised in the statement of profit or loss in finance costs for loans and in cost of sales or other operating expenses for receivables.

#### Derecognition of financial assets

A financial asset (or, when applicable, a part of a financial asset or part of a group of similar financial assets) is derecognised when:

- The rights to receive cash flows from the asset have expired; Or
- The Company retains the right to receive cash flows from the asset or has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'passthrough' arrangement;
   and either:
- The Company has transferred substantially all the risks and rewards of the asset; Or
- The Company has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

When the Company has transferred its right to receive cash flows from an asset or has entered into a pass-through arrangement, and has neither transferred nor retained substantially all the risks and rewards of the asset nor transferred control of the asset, the asset is recognised to the extent of the Company's continuing involvement in the asset.

#### 2.5.6 Financial Liabilities

Initial recognition and measurement

Financial liabilities are classified, at initial recognition, as financial liabilities at fair value through profit or loss, loans and borrowings or payables as appropriate.

All financial liabilities are recognised initially at fair value and, in the case of loans and borrowings and payables, net of directly attributable transaction costs.

The Company's financial liabilities include trade and other payables, loans and borrowings including bank overdrafts.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# **2.5 Summary of significant accounting policies** (continued)

#### **2.5.6 Financial Liabilities** (continued)

Subsequent measurement

The measurement of financial liabilities depends on their classification, as described below:

#### (a) Financial liabilities at fair value through profit or loss

Financial liabilities at fair value through profit or loss include financial liabilities held for trading and financial liabilities designated upon initial recognition as at fair value through profit or loss.

Financial liabilities are classified as held for trading if they are incurred for the purpose of repurchasing in the near term.

Gains or losses on liabilities held for trading are recognised in the statement of profit or loss. Financial liabilities designated upon initial recognition at fair value through profit or loss are designated at the initial date of recognition, and only if the criteria in IAS 39 are satisfied. The Company has not designated any financial liability as at fair value through profit or loss.

#### (b) Other financial liabilities

This is the category most relevant to the Company and includes loans and borrowings, insurance contract liabilities, reinsurer's current accounts, payable to related companies and other creditors. After initial recognition, interest-bearing loans and borrowings are subsequently measured at amortised cost using the EIR method. Gains and losses are recognised in profit or loss when the liabilities are derecognised as well as through the EIR amortisation process.

Amortised cost is calculated by taking into account any discount or premium on acquisition and fees or costs that are an integral part of the EIR. The EIR amortisation is included as finance costs in the statement of profit or loss.

#### Derecognition of financial liabilities

A financial liability is derecognised when the obligation under the liability is discharged or cancelled or expires. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as the derecognition of the original liability and the recognition of a new liability. The difference in the respective carrying amounts is recognised in the statement of profit or loss.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# 2.5 Summary of significant accounting policies (continued)

# 2.5.7 Offsetting of financial instruments

Financial assets and financial liabilities are offset and the net amount is reported in the statement of financial position if, and only if, there is a currently enforceable legal right to offset the recognised amounts and there is an intention to settle on a net basis, or to realise the assets and settle the liabilities simultaneously. Income and expense will not be offset in the income statement unless required or permitted by any accounting standard or interpretation, as specifically disclosed in the accounting policies of the Company.

#### 2.5.8 Reinsurance

The Company cedes insurance risk in the normal course of business for all of its businesses. Reinsurance assets represent balances due from reinsurance companies. Amounts recoverable from reinsurers are estimated in a manner consistent with the outstanding claims provision or settled claims associated with the reinsurer's policies and are in accordance with the related reinsurance contract.

Reinsurance assets are reviewed for impairment at each reporting date, or more frequently, when an indication of impairment arises during the reporting year. Impairment occurs when there is objective evidence as a result of an event that occurred after initial recognition of the reinsurance asset that the Company may not receive all outstanding amounts due under the terms of the contract and the event has a reliably measurable impact on the amounts that the Company will receive from the reinsurer. The impairment loss is recorded in the income statement.

Gains or losses on buying reinsurance are recognised in the income statement immediately at the date of purchase and are not amortised.

Ceded reinsurance arrangements do not relieve the Company from its obligations to policyholders. The Company also assumes reinsurance risk in the normal course of business for non-life insurance contracts where applicable. Premiums and claims on assumed reinsurance are recognised as revenue or expenses in the same manner as they would be if the reinsurance were considered direct business, taking into account the product classification of the reinsured business.

Reinsurance liabilities represent balances due to reinsurance companies. Amounts payable are estimated in a manner consistent with the related reinsurance contract. Premiums and claims are presented on a gross basis for both ceded and assumed reinsurance. Reinsurance assets or liabilities are derecognised when the contractual rights are extinguished or expire or when the contract is transferred to another party.

#### 2.5.9 Insurance receivables

Insurance receivables are recognised when due and measured on initial recognition at the fair value of the consideration received or receivable. Subsequent to initial recognition, insurance receivables are measured at amortised cost, using the effective interest rate method. The carrying value of insurance receivables is reviewed for impairment whenever events or circumstances indicate that the carrying amount may not be recoverable, with the impairment loss recorded in the income statement. Insurance receivables are derecognised when the derecognition criteria for financial assets, as described in Note 2.5.5 have been met.

#### 2.5.10 Insurance payables

Insurance payables are recognised when due and measured on initial recognition at the fair value of the consideration received less directly attributable transaction costs. Subsequent to initial recognition, they are measured at amortised cost using the effective interest rate method.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

## 2.5 Summary of significant accounting policies (continued)

# 2.5.11 Derecognition of insurance payables

Insurance payables are derecognised when the obligation under the liability is settled, cancelled or expired.

#### 2.5.12 Provisions for pending litigation or claims

Provisions are recognised when the Company has a present obligation (legal or constructive) as a result of a past event, and it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

#### 2.5.13 Retirement benefits

The Company operates a defined contribution retirement plan that requires the payment of contributions to a separately administered fund (funded scheme). The cost of providing benefits under the defined contribution plan is recognised in the income statement on an accruals basis.

#### 2.5.14 Cash and bank balances

Cash and bank balances includes cash and cash equivalents (which consist of cash at hand and short term deposits) as well as bank deposits with an original maturity of more than three months from the date of acquisition.

#### 2.5.15 Foreign currencies

On 31 December 2015, the Company decided to change the presentation currency of the Financial Statements from USD (\$) to Euro ( $\epsilon$ ), that is the functional currency of the Company's continuing operations (Head Office in Cyprus) on 31 December 2015. The functional currency for the Company's discontinued operations (branch in Jordan) is the United States Dollar. For the purposes of the Company's financial statements, the assets and liabilities of the branch are translated into  $\epsilon$  at the rate of exchange prevailing at the reporting date and income and expenses are translated at exchange rates prevailing at the dates of the transactions or using an average rate of exchange, as appropriate. The exchange differences arising on translation are recognised in other comprehensive income.

#### Transactions and balances

Transactions in foreign currencies are initially recorded by the Company's Head Office and ARO at their respective functional currency spot rates at the date the transaction first qualifies for recognition.

Monetary assets and liabilities denominated in foreign currencies are translated at the functional currency spot rates of exchange at the reporting date.

Differences arising on settlement or translation of monetary items are recognised in profit or loss. Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the exchange rates at the dates of the initial transactions. Non-monetary items measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value is determined. The gain or loss arising on translation of non-monetary items measured at fair value is treated in line with the recognition of gain or loss on change in fair value of the item (i.e. translation differences on items whose fair value gain or loss is recognised in other comprehensive income or profit or loss, respectively).

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# **2.5 Summary of significant accounting policies** (continued)

# 2.5.16 Leases – Company as a lessee

Operating lease payments are recognised as an operating expense in the income statement on a straight-line basis over the lease term.

# 2.5.17 Property and equipment

Owner-occupied property is property held by the Company for use in the supply of services or for administrative purposes.

Owner-occupied property is initially measured at cost and subsequently measured at fair value. Valuations are carried out annually by independent qualified valuers. On disposal of freehold land and buildings, the relevant revaluation reserve balance is transferred to retained earnings.

The buildings are depreciated at an annual rate of 2%.

Equipment is measured at cost less accumulated depreciation and any impairment in value. Depreciation is calculated on cost on a straight line basis over its estimated useful life, using the following annual rates:

Furniture and office equipment 10%/ 20%
Computer equipment 20%
Motor vehicles 15%
Leasehold improvements 25%

The carrying values of property and equipment are reviewed for impairment when events or changes in circumstances indicate the carrying value may not be recoverable. If any such indication exists and where the carrying values exceed the estimated recoverable amount, the assets or cashgenerating units are written down to their recoverable amount. The recoverable amount of property and equipment is the greater of net selling price and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. For an asset that does not generate largely independent cash inflows, the recoverable amount is determined for the cash-generating unit to which the asset belongs.

#### 2.5.18 Intangible assets

Intangible assets are measured at cost less accumulated amortisation and any impairment in value. Amortisation is calculated on cost on a straight-line basis over the estimated useful life of the assets, of five years for computer software and for recruitment bonuses. At each reporting date the carrying values of intangible assets are reviewed for impairment when events or changes in circumstances indicate that the carrying values may not be recoverable. When the carrying values exceed the estimated recoverable amount, intangible assets are written down to their recoverable amount.

## 2.5.19 Income taxes

Current income tax

Current income tax assets and liabilities for the current period are measured at the amount expected to be recovered from or paid to the taxation authorities. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted, at the reporting date in the countries where the Company operates and generates taxable income.

## NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

### 2.5 Significant accounting policies (continued)

#### 2.5.19 Income taxes (continued)

Current income tax relating to items recognised directly in equity is recognised in equity and not in the income statement. Management periodically evaluates positions taken in the tax returns with respect to situations in which applicable tax regulations are subject to interpretation and establishes provisions where appropriate.

#### Deferred tax

Deferred tax is provided using the liability method on temporary differences between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes at the reporting date.

Deferred tax liabilities are recognised for all taxable temporary differences, except when the deferred tax liability arises from the initial recognition of goodwill or an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.

Deferred tax assets are recognised for all deductible temporary differences, the carry forward of unused tax credits and any unused tax losses. Deferred tax assets are recognised to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry forward of unused tax credits and unused tax losses can be utilised, except when the deferred tax asset relating to the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised. Unrecognised deferred tax assets are re-assessed at each reporting date and are recognised to the extent that it has become probable that future taxable profits will allow the deferred tax asset to be recovered.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the year when the asset is realised or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date.

Deferred tax relating to items recognised outside profit or loss is recognised outside profit or loss. Deferred tax items are recognised in correlation to the underlying transaction either in OCI or directly in equity.

Deferred tax assets and deferred tax liabilities are offset if a legally enforceable right exists to set off current tax assets against current income tax liabilities and the deferred taxes relate to the same taxable entity and the same taxation authority.

#### 2.5.20 Fair value measurement

Depending on its adopted accounting policy, the Company measures certain financial instruments and certain non-financial assets such as properties, at fair value at each reporting date.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The fair value measurement is based on the presumption that the transaction to sell the asset or transfer the liability takes place either:

- In the principal market for the asset or liability, or
- In the absence of a principal market, in the most advantageous market for the asset or liability The principal or the most advantageous market must be accessible to by the Company.

The fair value of an asset or a liability is measured using the assumptions that market participants would use when pricing the asset or liability, assuming that market participants act in their economic best interest.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# 2.5 Summary of significant accounting policies (continued)

#### **2.5.20 Fair value measurement** (continued)

A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

The Company uses valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

- Level 1 Quoted (unadjusted) market prices in active markets for identical assets or liabilities
- Level 2 Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable
- Level 3 Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable

For assets and liabilities that are recognised in the financial statements on a recurring basis, the Company determines whether transfers have occurred between Levels in the hierarchy by reassessing categorisation (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

## 2.5.21 Defined contribution plan

The Company recognises obligations, in respect of the accounting period in the income statement. Any unpaid contributions at the reporting date are included as a liability.

#### 2.5.22 Discontinued operations

The Company presents discontinued operations in a separate line in the income statement if a component of an entity has been disposed of or is classified as held for sale and a) represents a separate major line of business or geographical area of operations, b) is part of a single coordinated plan to dispose of a separate major line of business or geographical area of operations. Net profit from discontinued operations includes the net total of operating profit and loss before tax from discontinued operations (including net gain or loss on sale before tax and gain or loss on measurement to fair value less cost to sell of a disposal group constituting a discontinued operation) and discontinued operations tax expense.

#### 2.5.23 Comparative information

Comparatives have been represented for the results of the Company's branch in Amman, Jordan to present them as discontinued operations (Note7).

Comparatives have been represented for the results of the Company's branch in Amman, Jordan to present them as discontinued operations (Note7).

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 2.5.24 Dividend distribution

Dividend distribution to the Company's shareholders is recognised as a liability in the Company's financial statements in the year in which the dividends are appropriately authorised and are no longer at the discretion of the Company. More specifically, interim dividends are recognised as a liability in the period in which these are authorised by the Board of Directors and in the case of final dividends, these are recognised in the period in which these are approved by the Company's shareholders.

#### 2.5.25 Investment property

Investment property, principally comprising land and office buildings, is held for long-term rental yields and is not occupied by the Company. Investment property is carried at fair value, representing open market value determined annually by external valuers.

#### 2.5.26 Share capital

Ordinary shares are classified as equity.

Incremental costs directly attributable to the issue of new shares are shown in equity as a deduction, net of tax, from the proceeds.

Share premium is the difference between the fair value of the consideration receivable for the issue of shares and the nominal value of the shares. Share premium account can only be resorted to for limited purposes, which do not include the distribution of dividends, and is otherwise subject to the provisions of the Cyprus Companies Law on reduction of share capital.

# At 31 December 2016

#### **3. General insurance business**

Earned premium income and reinsurance premiums		
•	2016	2015
	€	$\epsilon$
Total gross written premiums	26.480.033	23.613.947
Change in the provision for unearned premiums	(630.627)	(869.545)
Gross earned premiums	25.849.406	22.744.402
Total reinsurance premiums	(4.100.806)	(3.921.319)
Change in the provision for unearned reinsurance		
Premiums	48.139	326.934
Earned reinsurance premiums	(4.052.667)	(3.594.385)
Net earned premiums	21.796.739	19.150.017
Deferred acquisition costs	2016 €	2015 €
1 January	2.126.000	1.962.514
Deferred acquisition costs for the year Acquisition costs charged to the income	(5.479.605)	(4.699.840)
statement	5.598.514	4.863.326
31 December	2.244.909	2.126.000

The change in deferred acquisition costs for the year is included in the income statement.

# Deferred acquisition income

	2016 €	2015 €
1 January Deferred acquisition income for the year Commission income credited to the income	370.109 (996.316)	308.332 (889.240)
statement	1.010.824	951.017
31 December	384.617	370.109

The change in deferred acquisition income for the year is recognised in the income statement.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# 4. Administrative expenses for insurance operations

	2016	2015
	$\epsilon$	$\epsilon$
Salaries	2.557.646	2.358.587
Social insurance costs	271.514	250.204
Provident fund contributions	93.977	83.267
Other staff costs	113.573	127.724
	3.036.710	2.819.782
Professional fees	73.363	78.786
Selling and advertising costs	247.101	310.464
Operating lease payments	64.730	63.960
Electricity, heating and water	38.661	39.988
Insurance, taxes and maintenance of building	53.421	57.586
Maintenance of office equipment and consumables	43.693	65.315
Computer expenses	153.709	128.031
Printing and stationery	78.864	78.036
Telephone expenses	56.553	56.061
Postages and courier expenses	14.171	16.225
Subscriptions	27.542	18.524
Entertainment expenses	35.480	31.661
Travelling expenses	16.759	27.736
Motor vehicle expenses	79.666	75.291
Storage expenses	48.088	40.547
Provision for doubtful debts	70.000	21.748
Depreciation of property and equipment	242.915	248.895
Amortisation of intangible assets	241.224	263.665
Other	12.554	14.285
Relocation expenses	2.917	5.712
Foreign exchange loss	31.014	90.635
	4.669.135	4.552.933

Total staff costs for the year are included in "Administrative expenses for insurance operations" in the income statement.

The average number staff employed by the Company during 2016 was 98 (2015: 88).

The Company operates since August 2011, a defined contribution retirement benefit plan covering all of its permanent employees in Cyprus. The plan is funded and is separately administered.

### 5. Other income and other operating and administrative expenses

	2016	2015
	€	€
Other income		
Dividend income from available-for-sale investments	20	334.347
Interest income from available-for-sale investments	48.831	-
Profit on sale of available-for-sale investments	94.785	3.134.541
Change in fair value of investment properties	13.453	-
Profit on disposal of property and equipment	6.725	
	163.814	3.468.888

# At 31 December 2016

#### 5. Other income and other operating and administrative expenses (continued)

	2016	2015
	€	€
Other operating and administrative expenses		
Directors' fees	107.800	62.850
Loss on disposal and write-off of property and equipment	-	1.650
Professional fees	45.248	40.959
Special levy	350	350
Immovable property tax	180	576
Change in fair value of investments at fair value through		
profit or loss	35.991	13.751
Investment portfolio fees	21.562	
	211.131	120.136

Professional fees include fees (including taxes) of independent auditors of PricewaterhouseCoopers Limited (Ernst & Young Cyprus Limited for 2015), for audit and other professional services rendered to the Company as follows:

2016

2015

		2016	2015
		€	€
	Fees for the audit of the financial statements	30.135	26.674
	Fees for other audit related services	11.305	8.536
	Fees for tax services	1.428	1.190
	Fees for other advisory services	9.044	952
		51.912	37.352
6.	Income tax		
		2016	2015
		€	€
	Income Statement		
	Income tax	62.500	-
	Income tax income as reported in the income statement	62.500	-

The reconciliation between income tax expense and profit before income tax, as estimated using the current tax rates, is set out below:

	2016	2015
	€	€
Profit from operating activities before income tax	1.013.753	3.697.229
Tax at Cyprus statutory income tax rate 12,5% Tax effect of:	126.719	462.154
Expenses not deductible for tax purposes	49.580	81.393
Intangible assets allowances	-	(42.206)
Income not subject to Cyprus tax	(111.573)	(433.611)
Losses utilised during the year	(7.607)	(67.730)
Additional tax	5.381	
Income tax for the year	62.500	

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### **6. Income tax** (continued)

Corporate income in Cyprus is calculated at the rate of 12,5% on the taxable income of the year.

#### 7. Profit from discontinued operations

	2016 €	2015 €
Gross earned premiums	-	48.879.682
Reinsurer's share of gross earned premiums	-	(48.879.682)
Net earned premiums	-	-
Fee and commission income	-	10.861.163
Other income from insurance operations	-	151.551
Total revenue from discontinued insurance operations		11.012.714
Gross insurance claims paid	-	(19.341.207)
Reinsurers' share of gross insurance claims paid	-	19.088.287
Gross change in insurance contracts liabilities	-	(1.285.871)
Reinsurers' share of gross change in insurance contracts		
liabilities	-	1.251.235
Commission expense	-	(10.861.163)
Administrative expenses for insurance operations	-	(1.579.917)
Finance costs	<u> </u>	(11.936)
Total expenses for discontinued insurance operations		(12.740.572)
		/1 <b></b> 0-0
Net expenses from discontinued insurance operations	-	(1.727.858)
Other income	-	3.659.864
Other operating and administrative expense		(49.903)
Profit after tax from discontinued operations		1.882.103

Discontinued operations relate to the Company's branch in Amman, Jordan. The operations of which at 31 December 2015 have been assigned to a related company while its remaining assets and liabilities have been distributed as an interim dividend paid in specie.

The assignment of the business of the Jordan Branch to a related party has been accounted for within equity as a transaction between entities under common control, by derecognising the net assets transferred at their carrying value against retained earnings.

Similarly the accumulated foreign currency translation reserve and the accumulated available for sale reserve relating to the transferred assets and liabilities, have also been transferred to retained earnings.

# At 31 December 2016

#### **Property and equipment** 8.

	Property ir	Leasehold nprovements	Motor vehicles	Computer hardware	Furniture equipment	Total
	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$
2016						
Cost or Valuation						
1 January	5.873.268	142.642	367.449	408.691	607.712	7.399.762
Revaluation	70.329	-	-	-	-	70.329
Additions	6.485	5.755	78.650	33.572	22.282	146.744
Disposals and write-offs	(3.900)	-	(35.000)	-	-	(38.900)
31 December	5.946.182	148.397	411.099	442.263	629.994	7.577.935
Depreciation						
1 January	73.065	138.861	206.809	249.940	249.835	918.510
Charge for the year	73.117	3.458	48.042	61.150	57.148	242.915
Disposals and write-offs	-	-	(32.500)	-	-	(32.500)
Disposais and write ons			(=====)			(32.300)
31 December	146.182	142.319	222.351	311.090	306.983	1.128.925
Net book value						
31 December	5.800.000	6.078	188.748	131.173	323.011	6.449.010
		Leasehold nprovements	Motor vehicles	Computer hardware	Furniture equipment	Total
	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$
2015						
Cost or Valuation						
1 January	10.846.362	141.607	492.087	370.508	527.655	12.378.219
Additions	581.803	1.035	117.500	156.003	302.768	1.159.109
Disposals and write-offs	(5.554.897)	-	(4.500)	(30.213)	(5.452)	(5.595.062)
Disposal as a result of discontinued operations	_		(237.638)	(87.607)	(217.259)	(542.504)
discontinued operations			(== , , , ,	(87.007)	(217.239)	(342.304)
31 December	5.873.268	142.642	367.449	408.691	607.712	7.399.762
Depreciation						
1 January	-	120.383	285.129	295.695	314.683	1.015.890
Charge for the year -						
continuing operations	73.065	18.478	44.580	57.592	55.180	248.895
Charge for the year -			27.220			
discontinued operations	-	-	27.329	6.716	15.530	49.575
Disposals and write-offs	-	-	(1.350)	(30.213)	(5.440)	(37.003)
Disposal as a result of discontinued operations	-	_	(148.879)	(79.850)	(130.118)	(358.847)
anscommuca operations	-			(77.030)	(130.110)	(330.047)
31 December	73.065	138.861	206.809	249.940	249.835	918.510
Net book value						
31 December	5.800.203	3.781	160.640	158.751	357.877	6.481.252

### NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

### **8. Property and equipment** (continued)

All property is freehold and is shown at valuation carried out by independent professionally qualified valuers at 31 December 2016 in accordance to IFRS 13. Fair value of the properties was determined by using market comparable method. This means that valuations performed by the valuer are based on active market prices, significantly adjusted for difference in the nature, location or condition of the specific property.

The cumulative revaluation surplus amounted to €70.329 (2015: Nil) and is included in the property revaluation reserve. The historical cost of property amounts to €5.875.853 (2015: €5.873.268).

All property is used for the Company's business purposes.

During 2015 the Company started using the new property acquired in 2014 in Cyprus as its Head Office.

As at 31 December 2015 the Company exchanged the land and building used by its branch in Jordan at its fair value of €5.554.897 with investment properties in Cyprus of equivalent fair value (refer to Note 10).

The table below presents the valuation technique and key inputs used in the valuation of property:

Description Fair value hierarchy		Fair	value at	Valuation technique	the determin	inputs used in nation of fair ues
	•	31/12/2016 €	31/12/2015 €		Input	Weighted average 2016
Land and office building in Cyprus	Level 3	5.800.000	5.800.203	Market comparable approach	Adjusted price per square meter based on actual sales of similar properties	Land €2.400 per square meter, Building €1.467 per square meter

#### Sensitivity

A change in the valuation price of the property affects equity (unless there is an impairment). An increase of 10% in the valuation price per square meter used by the valuer would increase the Company's equity by  $\[ \in \]$ 581.430 (2015:  $\[ \in \]$ 552.940). A decrease of 10% in the valuation price per square meter used by the valuer would decrease the Company's equity by  $\[ \in \]$ 578.830 (2015:  $\[ \in \]$ 602.140).

# At 31 December 2016

9. Intangible ass	ets
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10.

mungiore usseus	Computer software	Recruitment bonuses	Total
2016	$\epsilon$	€	$\epsilon$
Cost			
1 January	249.225	1.430.965	1.680.190
Additions	2.518	198.344	200.862
31 December	251.743	1.629.309	1.881.052
Depreciation			
1 January	175.365	1.053.246	1.228.611
Charge for the year	33.383	207.841	241.224
31 December	208.748	1.261.087	1.469.835
Net book value			
31 December	42.995	368.222	411.217
•			
	Commuton	Recruitment	Total
	Computer software	kecruiimeni bonuses	Total
	sojiware	Donuses	
	€	$\epsilon$	€
2015 Cost			
1 January	512.709	1.265.748	1.778.457
Additions	126.487	165.217	291.704
Disposals as a result of discontinued operations	(389.971)	-	(389.971)
31 December	249.225	1.430.965	1.680.190
Dangaiation			
<b>Depreciation</b> 1 January	307.938	831.948	1.139.886
Charge for the year for continuing operations	42.367	221.298	263.665
Charge for the year from discontinued operations	29.532	-	29.532
Disposals as a result of discontinued operations	(204.472)	-	(204.472)
31 December	175.365	1.053.246	1.228.611
Net book value 31 December	73.860	377.719	451.579
31 December	73.800	377.719	431.379
Investment properties			
		2016 €	2015 €
1 January		5.554.897	-
Additions		-	5.554.897
Change in fair value	_	13.453	-
31 December	_	5.568.350	5.554.897

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

### 10. Investment properties (continued)

As at 31 December 2015 the Company exchanged the land and building owned in Amman used by its branch in Jordan at its fair value of €5.554.897 with investment properties in Cyprus of equivalent fair value (refer to Note 8).

The investment properties comprise land in Asgata Limassol and offices in Neapolis Limassol.

All property is shown at valuation carried out by independent professionally qualified valuers at 31 December 2016 in accordance to IFRS 13. Fair value of the properties is determined by using market comparable method. This means that valuations performed by the valuer are based on active market prices and other relevant information generated by market transactions involving identical or comparable (i.e. similar) assets.

If investment properties were valued under the cost model, their carrying amount would have amounted to €5.554.897 as at 31 December 2016 (2015: €5.554.897).

There was no rental income from investment properties during 2016 (2015: Nil). No direct operating expenses were recognised in the income statement during 2016 (2015: Nil) relating to investment property that was unlet.

#### Fair value hierarchy

As at 31 December 2016 and 31 December 2015 the Company classified the investment properties as level 2.

#### Sensitivity

A change in the valuation price of the investment properties affects the Company's income statement. An increase of 10% in the valuation price used by the valuer would increase the Company's profit by  $\ensuremath{\epsilon}556.835$ . A decrease of 10% in the valuation price used by the valuer would decrease the Company's profit by  $\ensuremath{\epsilon}502.835$ .

#### 11. Investments

#### (a) Available for sale investments

	2016 €	2015 €
Equity shares	C	C
Listed on Cyprus Stock Exchange	248	214
Listed on Germany Stock Exchange	100.422	-
Listed on France Stock Exchange	299.731	
	400.401	214
Government bonds		
Listed	1.579.486	2.591.820
Corporate bonds		
Listed	4.997.854	
	6.977.741	2.592.034

Income from investments for the year amounted to €48.851 (2015: €334.347) and is included in "Other income" in the income statement.

# At 31 December 2016

# 11. Investments (continued)

The movement for the years 2016 and 2015 respectively is summarised below:

	Cost 2016	Interest receivable 2016	Revaluation 2016	Carrying amount 2016	Carrying amount 2015
Equity shares, Government bonds a Corporate bonds available for sale	€ nd	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$
1 January Additions Disposals Disposals as a	2.584.335 7.435.779 (3.103.768)	8.717 - -	(1.018) - (111.484)	2.592.034 7.435.779 (3.215.252)	8.595.711 2.584.209 (4.633.079)
result of discontinued operations Revaluation Interest receivable	- - -	- 61.899	103.281	- 103.281 61.899	(2.925.096) (1.038.428) 8.717
31 December	6.916.346	70.616	(9.221)	6.977.741	2.592.034
Equity shares Listed on Cyprus Stoc Structured products Unlisted (note (b))	_	te (a))		€ 28.310	€ 
Unlisted (note (b))	•			1.015.425	
The movement for the	e years 2016 and	l 2015 respecti	vely is summari	1.043.735 sed below:	29.725
	Cost	Interest receivable	Fair value gains/	Carrying amount	Carrying amount
	2016 €	2016 €	(losses) 2016 €	2016 €	2015 €
Equity shares and Structured products of through profit or loss					
1 January Additions	202.214 1.050.000	-	(172.488)	29.725 1.050.000	43.476
Fair value losses Interest receivable	<u>-</u>		(35.991)	(35.991)	(13.751)
31 December	1.252.214		(208.479)	1.043.735	29.725

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 11. Investments (continued)

#### Note (a)

This represents shares in a listed bank, Bank of Cyprus, that were acquired as a result of the conversion of the Bank's deposits including shares in accordance with the relevant decrees issued by the Central Bank of Cyprus.

#### Note (b)

These represent unlisted structured products which are linked to listed equities and which are converted into cash or equity shares upon redemption. The fair value of the structured products was derived from the prices of the underlying listed equities.

Fair value hierarchy

As at 31 December 2016, the Company held the following financial instruments carried at fair value in the statement of financial position:

	Level 1	Level 2	Level 3	31 December
2016	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$
Available for sale investments	6.977.741	-	-	6.977.741
Investments at fair value through profit or loss	28.310	1.015.425	-	1.043.735
	Level 1	Level 2	Level 3	31 December
2015	$\epsilon$	$\epsilon$	$\epsilon$	December
Available for sale investments	2.592.034	-	-	2.592.034
Investments at fair value through profit or loss	29.725	-	-	29.725

#### 12. Deposits with banks

Description	Maturity	Interest rate (per annum)	2016 €	2015 €
Current accounts Term deposits Term deposits Term deposits	0-3 months 4-6 months 7-12 months	0%-0,02% 0,05%-1,60% 0,65%-1,85% 1,00%-2,10%	5.076.745 2.720.650 1.610.542 4.696.846	3.131.841 3.023.704 2.086.680 6.060.363
			14.104.783	14.302.588

An amount of €107.487 is blocked as security for letters of guarantee in favor of several beneficiaries relevant to offers for insurance services (2015: €63.895). For credit and counterparty risk exposure refer to note 23.

# At 31 December 2016

# 13. Other debtors and prepayments

	2016	2015
	$\epsilon$	$\epsilon$
Prepayments and deposits	394.753	379.797
Prepayments for the acquisition of software	390.010	-
Amounts receivable from Cyprus Hire Risk Pools	232.854	177.572
Amounts receivable from Group Insurance Pools	160.390	155.430
	1.178.007	712.799

Other debtors and prepayments represent balances that are repayable during the normal course of the Company's operations and are interest-free.

#### **14.** Cash and bank balances

		2016 €	2015 €
	Cash with banks (Note 12)	5.076.745	3.131.841
	Term deposits with banks (Note 12)	9.028.038	11.170.747
	Cash in hand	286.566	114.651
		14.391.349	14.417.239
	Deposits with original maturity of over 3 months		
	(Note 12)	(6.307.388)	(8.147.043)
	Cash and cash equivalents as per the statement of		
	cash flows	8.083.961	6.270.196
15.	Share capital	2016 €	2015 €
	Authorised		
	26.887.085 Shares of €1 each	26.887.085	26.887.085
	Issued and fully paid 17.684.345 Shares of €1 each	17.684.345	16.643.960
	1 January	16.643.960	8.223.684
	Increase in issued share capital	1.040.385	6.000.000
	Effect from the redenomination of share capital		
	from USD to Euro		2.420.276
	31 December	17.684.345	16.643.960

#### **16. Dividends**

As at 31 December 2015 the Company declared and fully paid in specie an interim dividend of €15.067.603 (€0,91 per share) to its sole shareholder Nest Investments (Holdings) Ltd.

# At 31 December 2016

# **General insurance contract liabilities**

		2016			2015	
	Insurance	Reinsurers'		Insurance	Reinsurers'	
	Contract	share of	Net	Contract	share of	Net
	Liabilities	liabilities	liabilities	Liabilities	liabilities	liabilities
	€	€	€	$\epsilon$	$\epsilon$	$\epsilon$
Provision for						
outstanding claims						
reported	12.919.952	(2.654.419)	10.265.533	9.861.602	(1.887.695)	7.973.907
Provisions for claims						
incurred but not						
reported (IBNR) and						
claims incurred but not						
enough reported						
(IBNER)	2.801.000	(322.050)	2.478.950	2.122.900	(242.150)	1.880.750
Total outstanding						
claims	15.720.952	(2.976.469)	12.744.483	11.984.502	(2.129.845)	9.854.657
Provision for unearned	10.720.702	(215 / 01 105)	12.7	11.501.602	(2.12) (0.0)	7.00
premiums	10.954.141	(1.379.107)	9.575.034	10.323.514	(1.330.968)	8.992.546
Provision for premium		,			,	
deficiency reserve	-	-	-	5.000	-	5.000
Provision for claims						
handling eserve	473.900	-	473.900	272.625	-	272.625
Total general insurance						
contract liabilities	27.148.993	(4.355.576)	22.793.417	22.585.641	(3.460.813)	19.124.828

The provisions for outstanding claims reported by policyholders, claims incurred but not enough reported (IBNER) and claims incurred but not reported (IBNR) are analysed as follows:

		2016			2015	
	Insurance	Reinsurers'		Insurance	Reinsurers'	
	contract	share of	Net	contract	share of	Net
	liabilities	liabilities	liabilities	liabilities	liabilities	liabilities
	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$
1 January Incurred for the year continuing	11.984.502	(2.129.845)	9.854.657	20.723.960	(13.282.574)	7.441.386
operations Incurred for the	14.012.816	(1.377.422)	12.635.394	13.325.859	(2.028.979)	11.296.880
year discontinued operations Claims paid during the year	-	-	-	20.627.077	(20.339.522)	287.555
continuing operations Claims paid during the year	(10.276.366)	530.807	(9.745.559)	(9.334.710)	572.679	(8.762.031)
discontinued operations Transfer of reserves as a result of discontinued	-	-	-	(19.341.207)	19.088.287	(252.920)
operations		-	-	(14.016.477)	13.860.264	(156.213)
31 December	15.720.952	(2.976.469)	12.744.483	11.984.502	(2.129.845)	9.854.657

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

### 17. General insurance contract liabilities (continued)

The provision for unearned premiums is analysed as follows:

		2016			2015	
	Insurance	Reinsurers'		Insurance	Reinsurers'	
	contract	share of	Net	contract	share of	Net
	liabilities	liabilities	liabilities	liabilities	liabilities	liabilities
	€	€	€	€	€	€
1 January	10.323.514	(1.330.968)	8.992.546	35.035.542	(26.585.607)	8.449.935
Premiums written						
during the year						
continuing						
operations	26.480.033	(4.100.806)	22.379.227	23.613.947	(3.921.319)	19.692.628
Premiums written						
during the year						
discontinued						
operations	-	-	-	46.719.367	(46.719.367)	-
Premiums earned						
for the year						
Continuing						
operations	(25.849.406)	4.052.667	(21.796.739)	(22.744.402)	3.594.385	(19.150.017)
Premiums earned						
for the year						
discontinued						
operations	-	-	-	(48.879.682)	48.879.682	-
Transfer of reserves						
as a result of						
discontinued						
operations		-	-	(23.421.258)	23.421.258	
31 December	10.954.141	(1.379.107)	9.575.034	10.323.514	(1.330.968)	8.992.546

The provision for unexpired risks is analysed as follows:

	2016 Insurance Reinsurers' contract share of Net			Insurance contract	Net	
	liabilities	liabilities	liabilities	liabilities	liabilities	liabilities
	€	€	€	€	€	€
1 January	5.000	-	5.000	13.573	-	13.573
Provision for the						
year	(5.000)	-	(5.000)	(8.573)	-	(8.573)
31 December	-	-	-	5.000	-	5.000

The provision for claims handling expense is analysed as follows:

		2016			2015	
	Insurance contract liabilities €	Reinsurers' share of liabilities €	Net liabilities €	Insurance contract liabilities €	Reinsurers' share of liabilities €	Net liabilities €
1 January Provision for the	272.625	-	272.625	-	-	-
year	201.275	-	201.275	272.625	-	272.625
31 December	473.900	-	473.900	272.625	-	272.625

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### **18.** Related party transactions

The Company is controlled by Nest Investments (Holdings) Ltd, incorporated in Jersey, which owns 100% of the Company's shares. The Company's ultimate controlling party is Mr. Ghazi Abunahl.

The ultimate parent entity (which is the same as the parent entity), which prepares the consolidated financial statements of the largest body of undertakings of which the Company forms part as a subsidiary undertaking, is Nest Investments (Holdings) Ltd, incorporated in Jersey, Channel Islands, and its consolidated financial statements are available at the website www.nestco.org.

Balances due from/ (to) related parties as at 31 December 201	6, were as follows:	
. , ,	2016	2015
	€	€
Premiums receivable from related companies:		
Common control entities	352	18.789
Premiums receivable from directors	2.320	5.400
Receivables from related companies:		
Parent entity	89.933	26.961
Receivables from related companies:		
Common control entities	977.972	3.110.825
Reinsurance payables to related company:		
Common control entity	420	(31.682)
Loan payable to related company:		
Common control entity (Note 20)	(1.089.376)	(2.172.522)
Income/ (expenses) from related party transactions in the follows:	years ended 31 December	er, were as
	2016	2015
	€	€
Gross premiums ceded by related companies		
(discontinued operations)		46 710 367

	2016	2015
	€	2015 €
Gross premiums ceded by related companies	C	
(discontinued operations)	_	46.719.367
Gross premiums ceded to related company:		
Common control entity	(32.737)	(22.090)
Commission received from related company:	, ,	,
Common control entity	1.893	-
Claims recovered from related company:		
Common control entity	14.889	-
Direct insurance premiums with directors	20.812	7.573
Direct insurance premiums with related companies:		
Common control entities	34.780	10.882
Rent, utilities and other expenses charged to related		
company: Parent entity	22.560	23.440
Other services/ expenses charged by related		
company: Parent entity	(8.019)	(34.661)
Interest on loan to related company:		
Common control entity	(92.277)	(134.346)
Expenses charged by parent company		
(discontinued operations)	-	(80.032)
Commissions paid to related companies		
(discontinued operations)	-	(10.861.163)
Claims paid to related companies (discontinued		
operations)	-	(19.341.207)
Proceeds from sale of investments to related		
company	-	5.150.157
Fees from related companies (discontinued		
operations)	-	3.148.653

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### **18.** Related party transactions (continued)

The compensation of the Directors and key management personnel for the years ended 31 December was as follows:

	2016	2015
	€	€
Directors		
Fees	107.800	62.850
Key management personnel		
Salaries and other short term benefits	460.008	490.294
Social insurance costs	40.665	40.846
Provident fund contributions	20.712	20.137
	521.385	551.277

The key management personnel comprise of the Chief Executive Officer, the Financial Controller, the Business Development Manager, the Operations Manager and the Claims Manager.

#### 19. Other creditors and accrued expenses

	2016	2015
	$\epsilon$	€
Amounts due to reinsurers for premium reserve		
retained	760.849	680.708
Amounts payable to Group Insurance pools/ funds	160.390	155.430
Amounts due to claimants	57.320	39.682
Motor Insurers Fund	171.729	161.929
Accrued expenses	428.983	481.628
Other provisions and reserves	88.117	90.055
Other creditors	100.000	200.000
	1.767.388	1.809.432

Other creditors represent balances that are repayable during the normal course of the Company's operations and are interest-free, with the exception of premium reserve retained which bears an interest rate according to the terms of each treaty.

#### 20. Loans and borrowings

	2016 €	2015 €
Current loans and borrowings		
Loan from a related company:		
Common control entity	256.324	413.814
	2016	2015
	€	€
Non-current loans and borrowings		
Loan from a related company:		
Common control entity	833.052	1.758.708

#### Loan from a related company

The loan was obtained from a related company, an entity under common control, on 1 April 2014 to finance part of the purchase cost of the land and building in Nicosia acquired to be utilised as the Company's Head Office. The loan is repayable within 7 years after the date it was obtained. It bears an interest rate equal to three months Euribor plus 5% margin per annum.

### NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 21. Fair values of financial instruments

As the majority of the financial assets and financial liabilities are either short-term or are carried at fair value, management is of the opinion that the fair value of financial instruments is approximately equal to their carrying amount at the reporting date – see Note 11 for disclosures in relation to the investments of the Company that are measured at fair value. The carrying value of loans and borrowings has also been assessed as approximating its fair value.

# 22. General insurance contract liabilities – terms and conditions, assumptions and sensitivity of results

The Company is engaged in general insurance business in respect of the business classes mentioned in Note 3.

Risks under these policies usually cover a period of 12 months, with the exception of the travel and goods in transit business classes that cover shorter periods and the business class for contractors insuring all risks that covers longer periods.

The liabilities for outstanding claims arising from insurance contracts issued by the Company are calculated based on estimates by loss adjusters and facts known at the reporting date. With time, these estimates are reconsidered and any adjustments are recognised in the financial statements of the period in which they arise.

The principal assumptions underlying the estimates for each claim are based on past experience and market trends and they take into consideration claims handling costs, inflation and claim numbers for each accident year. Also external factors that may affect the estimate of claims, such as recent court rulings and the introduction of new legislation are taken into consideration.

The insurance contract liabilities are sensitive to changes in the above key assumptions. The sensitivity of certain assumptions, such as the introduction of new legislation and the rulings of certain court cases, is very difficult to be quantified. Furthermore, the delays that arise between the occurrence of a claim and its subsequent notification and eventual settlement increase the uncertainty over the cost of claims at the reporting date.

The table below demonstrates the development of claims estimates over the last five years for direct business in Cyprus. In addition the reconciliation of these estimates with the total liability included in the statement of financial position of the current year is demonstrated below:

2016

	2009 and prior years $\epsilon$	2010 €	2011 €	2012 €	2013 €	2014 €	2015 €	2016 €	Total $\epsilon$
Year of loss	368.513	1.934.923	3.909.886	5.660.911	8.295.674	8.736.041	10.864.902	11.971.067	51.741.917
After a year	(3.715)	307.599	317.977	498.355	568.013	509.391	857.611	-	3.055.231
After two years	410	74.563	121.869	201.649	255.493	202.952	-	-	856.936
After three years	2.613	5.421	115.414	53.700	74.756	-	-	-	251.904
After four years	1.412	27.204	(7.899)	175.512	-	-	-	-	196.229
After five years	6.000	(2.312)	34.985	-	-	-	-	-	38.673
Present estimate for claim	375.233	2.347.398	4.492.232	6.590.127	9.193.936	9.448.384	11.722.513	11.971.067	56.140.890
Total payments	(357.233)	(2.269.646)	(4.310.613)	(5.691.065)	(7.710.451)	(7.307.295)	(8.287.624)	(7.334.722)	(43.268.649)
Total outstanding claims	18.000	77.752	181.619	899.062	1.483.485	2.141.089	3.434.889	4.636.345	12.872.241
Share of reinsurers	-	-	(41.899)	(98.490)	(297.084)	(715.061)	(1.255.428)	(246.457)	(2.654.419)
Net liability	18.000	77.752	139.720	800.572	1.186.401	1.426.028	2.179.461	4.389.888	10.217.822

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# 22. General insurance contract liabilities – terms and conditions, assumptions and sensitivity of results (continued)

1	n	1	-
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	2009 and	2010	2011	2012	2013	2014	2015	Total
	prior years			2012 €		2014 €	2013 €	
	$\epsilon$	€	€	C	$\epsilon$	C	C	€
Year of loss	368.513	1.934.923	3.909.886	5.660.911	8.295.674	8.736.041	9.984.901	38.890.849
After a year After two	(3.715)	307.599	317.977	498.355	568.013	1.389.391	-	3.077.620
years After three	410	74.563	121.869	201.649	255.493	-	-	653.984
years After four	2.613	5.421	115.414	53.700	-	-	-	177.148
years After five	1.412	27.204	(7.899)	-	-	-	-	20.717
years	4.000	(2.186)	-	-	-	-	-	1.814
Present estimate for								
claim	373.233	2.347.524	4.457.247	6.414.615	9.119.180	10.125.432	9.984.901	42.822.132
Total payments	(357.233)	(2.179.644)	(4.192.168)	(5.581.700)	(7.389.959)	(7.025.186)	(6.313.879)	(33.039.769)
Total outstanding claims	16.000	167.880	265.079	832.915	1.729.221	3.100.246	3.671.022	9.782.363
Share of reinsurers	-	-	(47.377)	(99.489)	(242.672)	(1.273.685)	(211.595)	(1.874.818)
Net liability	16.000	167.880	217.702	733.426	1.486.549	1.826.561	3.459.427	7.907.545

#### 23. Risk management

The Company, in the ordinary course of business, is exposed to a variety of risks, the most important of which are insurance risk, fluctuations in the prices of investments, foreign exchange and interest rates, liquidity risk and credit risk.

These risks are identified, measured and monitored through various control mechanisms in order to prevent undue risk concentrations.

#### Insurance Risk

The risk of an insurance policy occurs from the uncertainty of the amount and time of presentation of the claim. Therefore the level of risk is determined by the frequency of such claims, by the severity and their evolution from one period to the next.

For the general insurance industry, the major risks are the results of major catastrophic events such as natural disasters. These risks vary depending on location, type and nature. The variability of risks is mitigated by diversification of risk of loss to a large portfolio of insurance contracts as a more diversified portfolio is less likely to be affected by changes in any subset of the portfolio. The exposure of the Company to insurance risks is also reduced by the following measures:

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 23. Risk management (continued)

Insurance Risk (continued)

- Introduction of strict underwriting policies
- Strict review of all claims that occur
- Immediate assessment and processing of claims to minimise the possibility of negative development in the long run, and
- Use of effective reinsurance arrangements in order to limit exposure to catastrophic events.

An increase in the net estimated outstanding claims position and IBNR provision of 1% (2015: 1%) would decrease the profit before tax by 127.445 (2015: 98.547).

#### Market risk

Market risk is the risk of loss arising from adverse movements in exchange rates, interest rates and security prices.

#### Interest rate risk

Interest rate risk arises as a result of timing differences on the repricing of deposits and other investments and interest-bearing liabilities. The Company closely monitors interest rate movements and the repricing maturity structure of assets and liabilities which are subject to changes in interest rates or have fixed rates.

Interest rate risk is measured using interest rate sensitivity gap analysis where the difference between assets and liabilities repricing in each time band is calculated. This difference is then multiplied with the assumed change in interest rates for the period from the repricing date until twelve months from the date of the analysis, in order to find the annual impact on earnings of any changes in interest rates for the next twelve months.

The table below indicates the effect on the Company's net interest income, over a one-year period, from reasonably possible changes in the interest rates:

Changes in interest rates	net interest income
2016	$\epsilon$
+0,5%	63.408
-0,5%	(68.017)
2015	
+ 0,5%	31.757
- 0,5%	(31.757)

Effect on the Company's

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# 23. Risk management (continued)

#### Currency risk

The risk of changes in currency rates occurs when the Company has an open currency position in any currency and is the risk of losses from adverse changes to the exchange rates. The table below indicates the effect on the Company's net profit and equity respectively, over a one-year period, from reasonably possible changes in the EURO/USD exchange rates, as the Company's most significant exposure is in US Dollar (USD).

	Changes in	Changes in
	EURO/USD	EURO/USD
	exchange rates	exchange rates
	2016	2015
	Effect on equity	Effect on equity
	€	€
+ 5%	286.493	292.280
- 5%	(286.493)	(292.280)
	Effect on profit	Effect on profit
	$\epsilon$	€
+ 5%	213.801	292.280
- 5%	(213.801)	(292.280)

Analysis of assets and liabilities by currency

The below table presents an analysis of the Company's assets and liabilities by currency as at 31 December 2016 and 31 December 2015.

31 December 2016	Balances in United States Dollars	Balances in Euro	Total
	€	€	€
Assets			
Property and equipment	-	6.449.010	6.449.010
Intangible assets	-	411.217	411.217
Investment properties	-	5.568.350	5.568.350
Investments	1.453.830	6.567.646	8.021.476
Reinsurers' share of insurance contract liabilities	3.977.641	377.935	4.355.576
Deferred acquisition costs	-	2.244.909	2.244.909
Receivable from related companies	977.972	89.932	1.067.904
Premiums receivable	7.405	7.877.151	7.884.556
Other debtors and prepayments	160.390	1.017.617	1.178.007
Cash and bank balances	73.867	14.317.482	14.391.349
Total assets	6.651.105	44.921.249	51.572.354
Liabilities			
Insurance contract liabilities	_	27.148.993	27.148.993
Deferred acquisition income	_	384.617	384.617
Reinsurers current accounts	_	88.081	88.081
Other creditors and accrued expenses	921.239	846.149	1.767.388
Loans and borrowings	-	1.089.406	1.089.406
Total liabilities	921.239	29.557.246	30.478.485
Net position	5.729.866	15.364.003	21.093.869

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

### 23. Risk management (continued)

#### Currency risk (continued)

Analysis of assets and liabilities by currency

	Balances in	Balances in	
	United States	Euro	Total
31 December 2015	Dollars		
	€	€	€
Assets			
Property and equipment	-	6.481.252	6.481.252
Intangible assets	-	451.579	451.579
Investment properties	-	5.554.897	5.554.897
Investments	-	2.621.759	2.621.759
Reinsurers' share of insurance contract			
liabilities	3.213.739	247.074	3.460.813
Deferred acquisition costs	-	2.126.000	2.126.000
Receivable from related companies	3.123.670	14.116	3.137.786
Premiums receivable	5.746	8.149.451	8.155.197
Other debtors and prepayments	155.430	557.369	712.799
Cash and bank balances	191.788	14.225.451	14.417.239
Total assets	6.690.373	40.428.948	47.119.321
Liabilities			
Insurance contract liabilities	_	22.585.641	22.585.641
Deferred acquisition income	_	370.109	370.109
Reinsurers current accounts	_	101.316	101.316
Other creditors and accrued expenses	844.791	964.641	1.809.432
Loans and borrowings	-	2.172.522	2.172.522
	944 701		
Total liabilities	844.791	26.194.229	27.039.020
Net position	5.845.582	14.234.719	20.080.301

#### Price risk

Price risk is the risk of adverse movements in the market prices of equity shares and debt instruments.

Equity securities and debt instruments price risk

The risk of loss from changes in the price of equity shares and debt instruments, arises when there is an adverse change in the price of investments held by the Company.

The Company monitors this risk on a regular basis, in order to ensure it remains within acceptable levels.

A change in the prices of equity securities and debt instruments classified as 'available for sale' affects equity (unless there is an impairment). The table below indicates how equity will be affected from a change in the price of the equity securities held, as a result of reasonably possible changes in the relevant stock exchange indices.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

### 23. Risk management (continued)

Price risk (continued)	Changes	
	to the Index	Effect on equity
	%	$\epsilon$
2016		
French and German Stock Exchanges	+30	120.046
French and German Stock Exchanges	-30	(120.046)
Government and Corporate Bond	+30	1.952.018
markets		
Government and corporate Bond		
markets	-30	(1.952.018)
2015		
Government Bond markets	+30	774.931
Government Bond markets	-30	(774.931)

### Liquidity risk

Liquidity risk is the risk that the Company will suffer losses as a result of their inability to fully meet payment obligations as and when they fall due. To manage this risk, the Company maintains at all times cash at bank and other highly liquid assets in order to prevent undue risk concentrations.

Analysis of financial liabilities by contractual maturity

31 December 2016	Within one year	Over one year	Total
	€	$\epsilon$	€
Liabilities			
Insurance contract liabilities	27.030.576	118.417	27.148.993
Reinsurers current accounts	88.081	-	88.081
Other creditors and accrued expenses	846.149	-	846.149
Loans and borrowings	304.919	902.473	1.207.392
Total liabilities	28.269.725	1.020.890	29.290.615
	Within one	Over one	
	year	year	Total
31 December 2015			
	€	$\epsilon$	$\epsilon$
Liabilities			
Insurance contract liabilities	22.385.732	199.909	22.585.641
Reinsurers current accounts	101.316	-	101.316
Other creditors and accrued expenses	973.294	-	973.294
Loans and borrowings	512.957	1.949.235	2.462.192
Total liabilities	23.973.299	2.149.144	26.122.443

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

# 23. Risk management (continued)

#### Credit risk

Credit risk is the risk of failure by counterparties to perform under their contractual obligations.

The Company is transacting with a large number of clients, brokers and agents in order to achieve adequate diversification of credit risk.

Credit risk is further reduced as the Company monitors credit exposures on a regular basis and, when necessary, provides for any doubtful debts.

The tables below present the maximum credit risk exposure arising from the various financial assets in accordance with their credit rating as determined by Moody's/Fitch:

31 December 2016	A1-A3	Baa1-Baa3	Ba1- Ba3	B1-B3	Caa1- Caa2	Unrated	Total
	$\epsilon$	€	€	€	€	$\epsilon$	$\epsilon$
Bonds (Note 11) Structured products	1.102.891	2.531.446	1.469.481	1.473.522	-	-	6.577.340
(Note 11) Deposits with banks	-	-	-	-	-	1.015.425	1.015.425
(Note 12) Reinsurers share of	3.350.091	-	-	-	8.141.684	2.613.008	14.104.783
liabilities (Note 17) Related Companies	2.670.538	-	-	947.661	-	415.327	4.033.526
(Note 18) Premiums receivable	118.502	-	-	-	-	949.402 7.884.556	1.067.904 7.884.556
Total	7.242.022	2.531.446	1.469.481	2.421.183	8.141.684	12.877.718	34.683.534
31 December 2015	Aaa	Aa1-Aa2	A1-A3	<i>B1</i>	Caa2- Caa3	Unrated	Total
	€		€	€	€	€	€
Bonds (Note 11) Deposits with banks	780.829	1.810.991	-	-	-	-	2.591.820
(Note 12) Reinsurers share of	-	2.505.503	-	-	9.219.216	2.577.869	14.302.588
liabilities (Note 17) Related Companies	-	309.196	1.906.199	688.180	-	315.088	3.218.663
(Note 18) Premiums receivable	-	- -	<u>-</u>	-	- -	3.137.786 8.155.197	3.137.786 8.155.197
Total	780.829	4.625.690	1.906.199	688.180	9.219.216	14.185.940	31.406.054

#### Note (a)

The amounts classified under unrated structured products represent products issued by Barclays Bank Plc which is rated A1 by Moody's, the structured products are not however rated.

#### Note (b)

The amounts classified under unrated banks represent deposits at local banks, which are not rated.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 23. Risk management (continued)

Credit risk (continued)

The Company places a lot of emphasis on its counterparty default risk for reinsurance and the following considerations are part of the reinsurance policy of the Company:

- Risk Distribution: Reinsurance is shared by a number of reinsurance companies in order to
  diversify the counterparty default risk for reinsurance and reduce the concentration risk. As a
  result there is no over-reliance on any one reinsurer over a predefined maximum level of
  exposure.
- Financial Strength Rating: Reinsurers are selected according to minimum credit ratings from S&P and AM Best, with adequate distribution over different credit rating bands. Reinsurers are selected subject to a satisfactory review of their financial status, their reinsurance arrangements and past performance.

As of 31 December 2016 the bonds, structured products, deposits with Banks, the receivables from related companies and the reinsurers' share of insurance contract liabilities were neither past due nor impaired.

The premiums receivable that are less than three months past due are not considered impaired. These relate to a number of independent agents/clients for whom there is no recent history of default. The ageing analysis of these trade receivables is as follows:

	2016 €	2015 €
Within credit period Past due up to 3 months Past due over three months	4.102.809 1.774.159 2.007.588	4.423.168 1.757.533 1.974.496
	7.884.556	8.155.197

As of 31 December 2016, premiums receivable of  $\[ \in \]$ 974.016 (2015:  $\[ \in \]$ 818.959) were impaired and provided for. The amount of the provision was  $\[ \in \]$ 367.465 as of 31 December 2016 (2015:  $\[ \in \]$ 297.465). The individually impaired receivables mainly relate to agents and corporate clients, which are in an unexpectedly difficult economic situation. It was assessed that a portion of the receivables is expected to be recovered.

# NOTES TO THE FINANCIAL STATEMENTS At 31 December 2016

#### 24. Capital management

The adequacy of the Company's capital is monitored by the Superintendent of Insurance (Ministry of Finance) in order to ensure a minimum margin of solvency. The required minimum capital is determined in order to ensure the minimum solvency margin. The Company also maintains additional capital to support its business goal and to maximize its shareholder's value.

As from 1 January 2016 a new regulatory framework, Solvency II, is in force in Cyprus. Solvency II is the updated set of regulatory requirements for insurance companies which operate in the European Union, which establishes a revised set of market consistent EU-wide capital requirements and risk management standards.

The Company manages its capital base quarterly, by assessing potential deficit between the current level and the required capital to support its work. Adjustments to current levels of capital may take place because of changes in economic conditions and the dangers that characterize the activities of the Company. To maintain the required capital the Company may adjust the amount of dividends paid to the parent company.

The Company fully complies with the legal capital requirements set by the Superintendent of Insurance, during the reported accounting periods i.e. the total eligible funds of the Company were able to cover the minimum capital requirement and the solvency capital requirement at all quarter ends. The ratio of eligible own funds to solvency capital requirement as at 31 December 2016 amounts to 144%.

#### 25. Commitments

#### (i) Capital commitments

At 31 December 2016 the Company had no commitments for capital expenditure (2015: Nil).

#### (ii) Operating lease commitments

The Company leases various offices and a parking place under cancellable operating lease agreements. The Company is required to give a few months notice for the termination of these agreements. The lease expenditure charged to profit or loss during the year is disclosed in Note 4.

#### 26. Events after the balance sheet date

There were no material events after the balance sheet date, which have a bearing on the understanding of the financial statements.

# ADDITIONAL INFORMATION At 31 December 2016

liabilities

2.400

902.654

The following additional information is disclosed for direct business in Cyprus, in accordance with the Accounting Orders issued under section 87(2) of the Laws on Insurance Services and other Related issues:

2016									
2016	Accident and health class	Motor Vehicle liability class	Motor Vehicle, other classes	Ships, goods in transit and aircraft liability class	Fire and natural forces and other damage to property class	General liability class	Credit and guarantee	Miscellaneous financial loss, legal expenses and assistance class	Total 2016
	$\epsilon$	€	€	$\epsilon$	€	$\epsilon$	$\epsilon$	€	€
Gross premiums written	3.726.901	11.928.079	3.790.354	156.430	5.270.312	3.194.944	-	102.326	28.169.346
Reinsurers' share of Gross premiums Written	127.843	298.795	84.840	85.797	3.247.195	169.196	_	47.430	4.061.096
Gross earned									
premiums Gross outstanding	3.656.334	11.562.571	3.762.492	148.618		3.118.690	-	97.247	27.487.638
Claims Gross claims	654.457	8.130.754	2.644.940	8.701	2.062.963	2.165.426	-	3.000	15.670.241
Incurred Gross claims	2.598.454	5.338.009	3.210.316	28.089	1.215.458	1.608.031	-	(2.000)	13.996.357
Charges Gross operating expenses –	2.235.271	3.824.935	2.918.050	38.390	751.639	460.595	-	-	10.228.880
other than commissions	688.490	2.380.421	758.193	27.723	977.672	565.166	=	18.871	5.416.536
Commissions	393.276	2.395.632	1.207.916	22.166	958.704	486.286	_	15.625	5.479.605
Reinsurers' share of	3,3.270	2.075.052	1.207.510	22.100	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	100.200		13.025	5.175.005
insurance contracts liabilities	50.543	986.382	261.565	24.806	2.886.059	65.196	-	22.879	4.297.430
2015	Accident and health class	Motor Vehicle liability class	Motor Vehicle, other classes		Fire and natural forces and other damage to property class	General liability class	Credit and guarantee	Miscellaneous financial loss, legal expenses and assistance class	Total 2015
	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$	$\epsilon$
Gross premiums written	2.746.635	11.171.968	3.371.882	115.471	4.818.493	2.634.358	-	81.895	24.940.702
Reinsurers' share of Gross premiums Written	102.867	333.254	83.156	54.509	2.941.850	139.004	-	36.775	3.691.415
Gross earned premiums	2.575.963	10.967.527	3.188.085	106.296	4.532.700	2.436.283	-	69.476	23.876.330
Gross outstanding Claims	291.274	6.533.277	2.437.076	19.002	1.599.144	1.017.990	_	5.000	11.902.763
Gross claims									
Incurred Gross claims	1.649.181	5.468.542	3.228.492	131.474		652.729	-	8.835	12.803.593
Charges Gross operating expenses –	1.598.795	3.154.572	2.535.051	132.021	817.168	244.487	-	3.835	8.485.929
other than commissions	549.771	2.430.779	735.986	22.533	982.355	512.403	-	16.631	5.250.458
Commissions	312.019	2.116.564	1.044.627	13.520	820.519	380.975	-	11.616	4.699.840
Reinsurers' share of insurance contracts liabilities	2 400	902 654	47 035	20.702	2 288 491	60 556	_	20 477	3 342 315

During the year 2016, 3.356 (2015: 2.819) claims were incurred relating to the motor vehicle liability class, of which 1.101 (2015: 789) were outstanding at 31 December 2016, and their average cost was  $\in$ 1.235 (2015:  $\in$ 1.322).

20.702

2.288.491

60.556

47.035

3.342.315